



## HEI Appeal

### Criterion IV: Infrastructure and Learning Resources

**Metric ID 4.3.3 – Institution has the following facilities for e-content development and other resource development.**

**Subject: Appeal for Reconsideration of Revised Value for Metric 4.3.3**

**Respected Members of the NAAC Appeal Committee,**

HEI respectfully submits this appeal for **Metric 4.3.3**. We wish to clarify that we have fully documented all mandated facilities (Any 7 or more of the above) for e-content development, as per the SSR requirements. The evidence submitted includes:

- Stock registers
- Purchase bills
- Geotagged photographs and videos
- Subscriptions to relevant databases

These documents serve as verifiable proof of the availability and functionality of the required facilities.

#### **Deviation Details and HEI Response (Remark):**

*As per the proofs, documents and photographs are provided, thus DVV input is recommended.*

During the DVV clarification phase, our response for Metric 4.3.3 was **accepted and graded as 'A'**. Till Re-DVV phase, the grade remained as **'A'**, confirming that the SSR-submitted data and DVV's initially recommended input were accepted. However, as of **26 May 2025**, the **Re-DVV recommended input has been downgraded to 'D' from 'A'**, without intimation to the HEI.

In view of the above, we request your kind intervention and reconsideration of the assessment for Metric 4.3.3. We remain committed to maintaining transparency and ensuring compliance with NAAC's standards.

All details are available in the following link:



### 4.3.3: Institution has the following Facilities for e-content development and other resource development

([https://assessmentonline.naac.gov.in/public/index.php/admin/get\\_file?file\\_path=eyJpdil6JjdYWEJ3dU1aUHlkYXovZkdZlWlmL2c9PSIsInZhbnVlIjoSFJ1bEZvTndqWklwUjh6NTRVScjVYWUE1VXAxVzM5bFBUOE5yVE5hK2hGVjNjSEZsTWw1N0RIY3FId0RlVGM0cDJGWDB4N1FrV2wyeDV2OjG9SRGs0RkE9PSIsIm1hYyI6Jik1YzFmMTkzNjY1NDQ2ZWRhMDIzOGE2Mjk0MzY5YWJjZWYwYjkwNWlyOGewYzE3ZGQzNmY3MzM2YTU0NiQ4NjMlLCJOYWciOiIifQ==](https://assessmentonline.naac.gov.in/public/index.php/admin/get_file?file_path=eyJpdil6JjdYWEJ3dU1aUHlkYXovZkdZlWlmL2c9PSIsInZhbnVlIjoSFJ1bEZvTndqWklwUjh6NTRVScjVYWUE1VXAxVzM5bFBUOE5yVE5hK2hGVjNjSEZsTWw1N0RIY3FId0RlVGM0cDJGWDB4N1FrV2wyeDV2OjG9SRGs0RkE9PSIsIm1hYyI6Jik1YzFmMTkzNjY1NDQ2ZWRhMDIzOGE2Mjk0MzY5YWJjZWYwYjkwNWlyOGewYzE3ZGQzNmY3MzM2YTU0NiQ4NjMlLCJOYWciOiIifQ==))

The following facilities exist and are functional at K.R. Mangalam University:

|                                                                                             |     |                |                                                                                                                                                                                                                                                                         |
|---------------------------------------------------------------------------------------------|-----|----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>1. Audio visual center, mixing equipment, editing facilities center and Media Studio</b> | YES | Page - 1 & 2   | <a href="https://www.krmangalam.edu.in/disclosure2018-2023/Infrastructure/Research-Development-Infrastructure/Facilities-Pictures.pdf">https://www.krmangalam.edu.in/disclosure2018-2023/Infrastructure/Research-Development-Infrastructure/Facilities-Pictures.pdf</a> |
| <b>2. Lecture Capturing System (LCS)</b>                                                    | YES | Page - 3       |                                                                                                                                                                                                                                                                         |
| <b>3. Central Instrumentation Centre</b>                                                    | YES | Page - 4 & 5   |                                                                                                                                                                                                                                                                         |
| <b>4. Animal House</b>                                                                      | YES | Page - 6       |                                                                                                                                                                                                                                                                         |
| <b>5. Museum</b>                                                                            | YES | Page - 6 & 7   |                                                                                                                                                                                                                                                                         |
| <b>6. Business Lab</b>                                                                      | YES | Page - 8       |                                                                                                                                                                                                                                                                         |
| <b>7. Research/statistical database</b>                                                     | YES | Page - 9       |                                                                                                                                                                                                                                                                         |
| <b>8. Mootcourt</b>                                                                         | YES | Page - 9       |                                                                                                                                                                                                                                                                         |
| <b>9. Theatre</b>                                                                           | YES | Page - 10      |                                                                                                                                                                                                                                                                         |
| <b>10. Art Gallery</b>                                                                      | YES | Page - 10 & 11 |                                                                                                                                                                                                                                                                         |
| <b>11. Any other faculty to support research</b>                                            | YES | Page - 12 & 13 |                                                                                                                                                                                                                                                                         |

| List of E-content developed by Faculty Members |                     |        |             |             |                                               |                   |
|------------------------------------------------|---------------------|--------|-------------|-------------|-----------------------------------------------|-------------------|
| S.N o.                                         | Name of the Faculty | School | Course Code | Course Name | Course content on LMS Dashboard (A.Y 2022-23) | Login Credentials |



|   |                                 |                |                  |                                                    |                                                                                                                                                                                                                       |                                                               |
|---|---------------------------------|----------------|------------------|----------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------|
| 1 | <b>Ms. Nirmaljeet Kaur Virk</b> | <b>SOMC</b>    | <b>SMMC622 A</b> | <b>Services Marketing</b>                          | <a href="https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=1087&amp;section=1">https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=1087&amp;section=1</a> | User ID-<br>moodle@krmutest.com<br>Password- #Moodle@29547\$! |
| 2 | <b>Ms. Jyoti Sehrawat</b>       | <b>SOHMC T</b> | <b>HMCT106 A</b> | <b>Front Office</b>                                | <a href="https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=1029">https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=1029</a>                             | User ID-<br>moodle@krmutest.com<br>Password- #Moodle@29547\$! |
| 3 | <b>Ar. Mansha Samreen</b>       | <b>SOAD</b>    | <b>APAR118 B</b> | <b>Architectural Design -I</b>                     | <a href="https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=184">https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=184</a>                               | User ID-<br>moodle@krmutest.com<br>Password- #Moodle@29547\$! |
| 4 | <b>Dr. Swati Kaushik</b>        | <b>SMAS</b>    | <b>BP201T</b>    | <b>Human Anatomy and Physiology -II</b>            | <a href="https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=489&amp;section=1">https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=489&amp;section=1</a>   | User ID-<br>moodle@krmutest.com<br>Password- #Moodle@29547\$! |
| 5 | <b>Dr. Mohd. Mazhar</b>         | <b>SMAS</b>    | <b>MPL202T</b>   | <b>Pharmacological and Toxicological Screening</b> | <a href="https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=1456">https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=1456</a>                             | User ID-<br>moodle@krmutest.com<br>Password- #Moodle@29547\$! |
| 6 | <b>Ms. Aditi Agarwal</b>        | <b>SJMC</b>    | <b>SJMJ806A</b>  | <b>Mobile Journalism</b>                           | <a href="https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=1579&amp;section=1">https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=1579&amp;section=1</a> | User ID-<br>moodle@krmutest.com<br>Password- #Moodle@29547\$! |



|    |                         |      |           |                                         |                                                                                                                                                                                           |                                                               |
|----|-------------------------|------|-----------|-----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------|
| 7  | Dr. Owais Shah          | SOET | ENEE101   | Basics of Electrical and Electronics    | <a href="https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=447">https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=447</a>   | User ID-<br>moodle@krmutest.com<br>Password- #Moodle@29547\$! |
| 8  | Dr. Seema Raj           | SBAS | UCES125 A | Environmental Studies                   | <a href="https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=386">https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=386</a>   | User ID-<br>moodle@krmutest.com<br>Password- #Moodle@29547\$! |
| 9  | Dr. Neeraj Kumari       | SBAS | UCDM301 A | Disaster Management                     | <a href="https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=1084">https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=1084</a> | User ID-<br>moodle@krmutest.com<br>Password- #Moodle@29547\$! |
| 10 | Dr. Pooja Verma         | SOED | SEED505 A | Language Across Curriculum              | <a href="https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=141">https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=141</a>   | User ID-<br>moodle@krmutest.com<br>Password- #Moodle@29547\$! |
| 11 | Prof. (Dr.) Tania Gupta | SOED | SEED503 A | Basic Concept and Thoughts in Education | <a href="https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=140">https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=140</a>   | User ID-<br>moodle@krmutest.com<br>Password- #Moodle@29547\$! |



|    |                       |             |                  |                             |                                                                                                                                                                                         |                                                               |
|----|-----------------------|-------------|------------------|-----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------|
| 12 | <b>Ms. Vidhi Gaur</b> | <b>SOED</b> | <b>SEED103 A</b> | <b>Nature of Language I</b> | <a href="https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=148">https://lms.krmangalam.edu.in/session_2024-25/session_2023-24/course/view.php?id=148</a> | User ID-<br>moodle@krmutest.com<br>Password- #Moodle@29547\$! |
|----|-----------------------|-------------|------------------|-----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------|

**The evidence provided includes:**

Purchase bills and stock register entries for LCS, media equipment, and related facilities, Geo- tagged photographs of all listed facilities, Subscription documents for research/statistical databases, Publicly accessible URLs linking to all submitted documents, LCS Purchase Bills, LCS Stock Register, Photographs of Facilities (Geo-tagged), Subscription – DELNET, Subscription – INFLIBNET, Subscription - J-Gate, Subscription – Manupatra, Subscription - SCC Online, Subscription – Scopus, list of e-content developed by KRMU faculty members and Video and geotagged pictures for all facilities.

**Appeal Justification**

- The HEI has submitted valid documentation demonstrating the existence of more than seven functional facilities, including the Lecture Capturing System (LCS), Media Studio, AV Center, Business Lab, and others.
- The subsequent downgrade occurred without prior notification.
- Given the quantity and quality of the infrastructural facilities and the supporting evidence provided, the University requests the NAAC Appeal Committee to accept the input under Metric 4.3.3 as fulfilling the criterion of 'Any 7 or more of the above.'

**Documentary Evidence Supporting the Justification for Appeal**

The following documents were submitted for verification and are being resubmitted for kind reconsideration:

- **Purchase Bill entry for lecture capturing system, mixing equipment, software for editing.**  
(<https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Bills/Infrastructure-Bills/LCS-Bills.pdf>)
- **Stock register, entry for lecture capturing system, mixing equipment, software for editing.**  
(<https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Bills/Infrastructure-Bills/StockRegister-LCS.pdf>)
- **Videos and geo-tagged photographs of each of the facilities available in the University**  
(<https://www.krmangalam.edu.in/disclosure2018-2023/Infrastructure/Research-Development-Infrastructure/Facilities-Pictures.pdf>)



- **Copy of the subscription letter for database**  
(<https://www.krmangalam.edu.in/disclosure2018-2023/Infrastructure/Research-Development-Infrastructure/>)
- **Data in the prescribed format for e-content development and other resource development**  
([https://assessmentonline.naac.gov.in/storage/app/hei/SSR/109306/4.3.3\\_1715330389\\_13352.xlsx](https://assessmentonline.naac.gov.in/storage/app/hei/SSR/109306/4.3.3_1715330389_13352.xlsx))
- **List of e-content developed by Faculty members of HEI**  
([https://www.krmangalam.edu.in/disclosure2018-2023/Infrastructure/Research-Development-Infrastructure/KRMU-ECContent-Development-\(with-Institutional-LMS-Link\).pdf](https://www.krmangalam.edu.in/disclosure2018-2023/Infrastructure/Research-Development-Infrastructure/KRMU-ECContent-Development-(with-Institutional-LMS-Link).pdf))

  
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