



HEI Appeal

Criterion VI: Governance, Leadership, and Management

Metric ID 6.5.2- Institution has adopted the following for Quality assurance:

1. Academic and Administrative Audit (AAA) and follow up action taken
2. Conferences, Seminars, Workshops on quality conducted
3. Collaborative quality initiatives with other institution(s)
4. Orientation programme on quality issues for teachers and students
5. Participation in NIRF and other recognized ranking like Shanghai Ranking, QS Ranking Times Ranking etc
6. Any other quality audit recognized by state, national or international agencies

Subject: Appeal for Reconsideration of Revised Value for Metric 6.5.2

Respected Members of the NAAC Appeal Committee,

HEI respectfully submits this appeal for Metric 6.5.2, where the recommended input has been reduced to **Grade C (Any 3 of the above)** from our originally submitted **Grade A (Any 5 or all of the above)**.

To provide a brief timeline of the evaluation:

- In our **Self-Study Report (SSR)**, we submitted evidence for **Grade A** (all five or more quality assurance initiatives as listed).
- During the Re-DVV phase, the recommended HEI input was considered for **Grade 'B' (Any 4 of the above)**.
- However, as of **26 May 2025**, the recommended input now shows **Grade C (Any 3 of the above)**, without any intimation to the HEI.

Deviation Details and HEI Response (Remark):

As per documents provided by HEI, proofs for the options 1,3,5 are only provided, thus DVV input is recommended.



We respectfully wish to clarify that the HEI had submitted valid documentation for **all the listed options**, with clear evidence of periodic and structured implementation. In view of the above, we humbly request your kind reconsideration of our originally submitted input of **Grade A (Any 5 or all of the above)**.

HEI has submitted comprehensive documentation evidencing the institution's adoption and implementation of multiple quality assurance mechanisms, as listed in the metric. The institution has actively demonstrated quality-centric practices, processes, and collaborations throughout the assessment period.

HEI has submitted the following documents in all six categories, which include:

1. Academic and Administrative Audits (AAA) and Follow-up Actions:

- AAA 2018–19
- AAA 2019–20 and Action Taken Report of 2018-19
- AAA 2020–21 and Action Taken Report of 2019-20
- AAA 2021–22 and Action Taken Report of 2020-21
- AAA 2022–23 and Action Taken Report of 2021-22
- Action Taken Report of 2022-23

2. Conferences, Seminars, and Workshops on Quality (IQAC Initiatives):

University has conducted total 14 conferences, seminars, and workshops on quality as quality initiatives during the assessment period.

3. Collaborative Quality Initiatives with Other Institutions:

University has conducted total 06 Collaborative Quality Initiatives with Other Institutions viz. IDFC Bank, Guru Angad Dev Teaching Learning Centre, SGTB Khalsa College, University of Delhi, FITT, IIT Delhi, CCS University Meerut, Council for Teacher Education Foundation during the assessment period.

4. Orientation Programmes on Quality Issues for Faculty and Students:

University has conducted total 07 on Quality Issues for Faculty and Student during the assessment period.



- NIRF 2018 (Overall)
- NIRF -2021 (Overall, Pharmacy)
- NIRF- 2022 (Pharmacy, Law, Overall Category)
- NIRF-2023 (Engineering, Law, Management, Pharmacy, Overall category)
- NIRF-2024 (Engineering, Architecture, Management, Pharmacy, Law, Overall category)

The accessible weblink is attached herewith for kind consideration of the DVV.

(https://assessmentonline.naac.gov.in/public/index.php/admin/get_file?file_path=eyJpdjI6IitTcnRWE9tVU8rc0FYc3JwTWw3dGc5PSIsInZhbHVLJjoidGFrZmI2b1A0d0E2emRnU1NZLlksNmZyR3Rzem53RVRhUzUrUkFGdEIRNVFQS2l2QTZPVFcvcYVN2YmhhK2Fw3cvR1lhUEJqbFJmWkFhbVdhaEhEdVE9PSIsImh1YyI6IjlkYjJwMTljNjZYTQ0ZWNmYjc5NDFiOWUyODFkZmY0ZDM2NDFkN2UwZmM5YTBhYjI3MmE0ZGVlbnZkyZmU0OGYiLCJ0YWwciOiIifQ==)

The University has adopted multiple quality assurance measures, including regular Academic and Administrative Audits (AAA), organization of quality-focused seminars and FDPs, collaborative initiatives with reputed institutions, and orientation programmes for faculty and students. We have actively participated in NIRF and also undergone ISO-certified quality audits. All supporting documents were submitted through the portal.

Considering the enlisted documentary evidence, which clearly establishes the institution's comprehensive adoption of at least five quality assurance practices, we request the Appeal Committee to kindly reconsider the original value for Metric 6.5.2 in light of the comprehensive and verifiable quality initiatives undertaken by the University.

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- **List of Collaborative quality initiatives**

(<https://www.krmangalam.edu.in/disclosure2018-2023/IQAC/Collaboration-Activities.pdf>)

- **List of Orientation programmes conducted on quality issues**

(<https://www.krmangalam.edu.in/disclosure2018-2023/IQAC/Orientation-Programs.pdf>)

- **NIRF Reports**

(<https://www.krmangalam.edu.in/nirf-report/>)

- **ISO Certification 9001:2015(2020-25), ISO Certification 14001:2015(2020-25),
ISO Certification 50001:2018 (2020-25)**

(<https://www.krmangalam.edu.in/disclosure2018-2023/Infrastructure/Certifications-and-Recognitions/ISO-Certificates.pdf>)


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