
Urgent Request for Correction/Appeal Access – Metric 6.4.2 (Computation Error) | Ref: ID 2507302001 (dated 30 July 2025) & ID 2508022101 (dated 02 August 2025) | HEI AISHE ID: U-0700

From Vice Chancellor K. R. Mangalam <vc@krmangalam.edu.in>

Date Mon 2025-08-04 10:47 AM

To support@naac.gov.in <support@naac.gov.in>

Cc Iqac Director <iqac.director@krmangalam.edu.in>

Respected NAAC Team,

This is in continuation of our previous communications on HEI portal (Ref: Issue IDs 2507302001 and 2508022101) regarding Metric 6.4.2 of our institution's NAAC assessment.

Despite the accepted institutional input of Rs. 118.69 Lakhs (58.91 + 50 + 9.78) throughout SSR, DVV, and Re-DVV stages, the Institutional Grade Sheet and Graphical Representation of Quantitative and Qualitative Metrics Sheet erroneously reflects a score of 1 out of 4 due to an apparent system computation error (SSR response incorrectly computed as Rs. 59.78 Lakhs). This anomaly persists even though the NAAC assessment clearly maps the verified input to a score of 4/4.

We respectfully submit that:

- This is not a dispute over DVV/Re-DVV changes, but an evident computation anomaly of the NAAC system impacting our CGPA and grade.
- We had earlier attempted to raise queries and appeals on the portal; however, the appeal option remains disabled despite our full score eligibility (4/4).

In view of the above, we humbly request:

1. Correction of the computed score for Metric 6.4.2 from 1 to 4 in the Institutional Grade Sheet and of Quantitative and Qualitative Metrics Sheet OR
2. Enablement of appeal access on the NAAC portal for Metric 6.4.2 to allow us to submit our appeal and supporting evidence.

We are attaching the appeal document link for your reference:

<https://www.krmangalam.edu.in/disclosure2018-2023/NAAC2024/NAAC%20Appeal/QnM/642-Ticket.pdf>

The same has also been enclosed for your ready reference.

To comply with stipulated timelines, we sincerely request your urgent intervention as this directly impacts our institutional CGPA and grade.

Thank you for your prompt support.

Warm Regards,

Prof. Raghuvir Singh
Vice Chancellor
K. R. Mangalam University
Gurugram, Haryana
HEI AISHE ID: U-0700



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[Report an issue \(https://assessmentonline.naac.gov.in/public/index.php/hei/create-ticket\)](https://assessmentonline.naac.gov.in/public/index.php/hei/create-ticket)

[Issues reported \(https://assessmentonline.naac.gov.in/public/index.php/hei/my-tickets\)](https://assessmentonline.naac.gov.in/public/index.php/hei/my-tickets)

[Review responses \(https://assessmentonline.naac.gov.in/public/index.php/hei/recent-updates\)](https://assessmentonline.naac.gov.in/public/index.php/hei/recent-updates)

[FAQ \(https://assessmentonline.naac.gov.in/public/index.php/hei/faq_list\)](https://assessmentonline.naac.gov.in/public/index.php/hei/faq_list)

Appeal - After Grade Declaration : Requesting Correction/Appeal Access: Metric 6.4.2 Computation Error

Priority: **high** | Status: **Open** | Created On: **02/08/2025** | Attachment : View
(https://assessmentonline.naac.gov.in/public/index.php/admin/get_file?file_path=eyJpdil6lms3cVdlamF6NGZLR1dna0VKt3p4a3c9PSIsInZhbHVlIjojUGZrM3B1UkVPRFNYYW04Y0JjY2)

Raised by: K.R. MANGALAM UNIVERSITY

Respected NAAC Team, This is in continuation of our earlier request (Ref: ID 2507302001 dated 30 Jul 2025) regarding Metric 6.4.2. While the verified and accepted input for this metric is Rs. 118.69 Lakhs (58.91 + 50 + 9.78) throughout SSR, DVV, and Re-DVV stages, the Institutional Grade Sheet and Graphical Representation of Metrics Sheet erroneously displays the computed score as 1 out of 4 instead of the correct 4 out of 4, due to a NAAC system-level computation error (SSR response incorrectly computed as Rs. 59.78 Lakhs). We kindly request: Correction of this computation error in the Institutional Grade Sheet and Graphical Representation Sheet. OR Enablement of appeal submission access for Metric 6.4.2 on the NAAC portal to submit an appeal with supporting documents. We request your urgent intervention, as this anomaly affects our CGPA and grade. Please find enclosed the appeal document for metric 6.4.2.

Query/Response

Post

Report an issue (https://assessmentonline.naac.gov.in/public/index.php/hei/create-ticket)

Issues reported (https://assessmentonline.naac.gov.in/public/index.php/hei/my-tickets)

Review responses (https://assessmentonline.naac.gov.in/public/index.php/hei/recent-updates)

FAQ (https://assessmentonline.naac.gov.in/public/index.php/hei/faq_list)

Appeal - After Grade Declaration : Request for Access Permission to Appeal on the Portal for Metric 6.4.2

Priority: high | Status: Resolved | Created On: 30/07/2025 | Attachment : View
(https://assessmentonline.naac.gov.in/public/index.php/admin/get_file?

file_path=eyJpdil6lkNUSXhCK2tJVIQ2T0FXRU9pdXFuZWc9PSIsInZhbHVlIjoIN2U0bGhPMGVrRGJibTRRUk5Cak

Raised by: K.R. MANGALAM UNIVERSITY

Reason to escalate: Appeal related

Respected NAAC Team, This is with reference to the Appeal for Reconsideration of Revised Value for Metric 6.4.2 of our institution. We wish to submit an appeal with supporting documentary evidence; however, we are currently unable to access the appeal option for this metric on the NAAC portal. In this regard, we kindly request your intervention to grant access permission on the portal to enable us to submit the appeal for Metric 6.4.2 (document enclosed) HEI input submitted is Rs. 118.69 Lakhs (58.91+ 50+ 9.78) & the recommended DVV input (accepted by NAAC) is also 118.69 Lakhs (58.91+ 50+ 9.78) throughout all the phases of DVV and Re-DVV. In SSR has also accepted the input of 118.69 Lakh but the SSR response is erroneously computed as Rs. 59.78 Lakhs. We claim the removal of the error committed by the NAAC system and update our score from 1 to 4. We request you help us submitting the appeal on priority so that we may comply with the stipulated timelines for the appeal submission.

Query/Response

Naac31/07/2025 - 2 days ago

The appeal can be made on those quantitative metrics for which there is changes made during DVV process. Please check the appeal guidelines and DVV report.

K.R. MANGALAM UNIVERSITY01/08/2025 - 1 day ago

Subject: Request for Consideration of Metric 6.4.2 (Error in Computation) in Institutional Grading Sheet and Graphical Representation based on the Quantitative and Qualitative Metrics Sheet
Respected NAAC Team, This is with reference to our appeal for Metric 6.4.2 and your reply indicating that appeals are permissible only for quantitative metrics where changes were made during the DVV process. We respectfully submit that while the DVV process did not alter our institutional input (Rs.

118.69 Lakhs) and the same value was accepted throughout SSR, DVV, and Re-DVV stages, there appears to be an inadvertent system-level computation error by NAAC system. Despite the accepted input of Rs. 118.69 Lakhs (58.91 + 50 + 9.78), the Institutional Grade Sheet displays the computed score for Metric 6.4.2 as 1 out of 4, whereas the accepted value should correspond to a score of 4 out of 4, as per the NAAC assessment key. This is not a case of dispute over DVV changes but an evident calculation anomaly by the NAAC system, where the SSR response has erroneously been computed as Rs. 59.78 Lakhs, resulting in an incorrect grade computation in the Institutional Grade Sheet and the Graphical Representation based on Quantitative and Qualitative Metrics sheet of the institution despite correct data being verified and accepted in DVV. In view of the above, we kindly request: 1. Correction of the computation error in Metric 6.4.2 from 1 to 4 in the Institutional Grade Sheet and the Graphical Representation based on the Quantitative and Qualitative Metrics sheet, aligning it with the verified input. 2. Or else, enablement of appeal submission access on the portal for Metric 6.4.2 to facilitate a timely appeal with supporting documentary evidence. We sincerely request your urgent intervention, as this anomaly directly impacts our institutional CGPA and grade. We assure you of full compliance with the stipulated guidelines and appeal timelines. Please find access to the appeal document by visiting the link: <https://www.krmangalam.edu.in/disclosure2018-2023/NAAC2024/NAAC%20Appeal/QnM/642-Ticket.pdf> We look forward to your kind support in resolving this issue at the earliest.

Post



NAAC Appeal Submission for Metric 6.4.2

Metric Title: Funds /Grants received from government bodies/non-government sources during the last five years for development and maintenance of infrastructure (not covered under Criteria III and V)

Subject: Appeal for Reconsideration of Revised Value for Metric 6.4.2

Respected Members of the NAAC Appeal Committee,

1. Purpose of Appeal

We respectfully submit this appeal for the reconsideration of **Revised Value for Metric 6.4.2**, as the institution has systematically mobilized and utilized funds and grants from various government and non-government sources over the last five years for the development and maintenance of infrastructure.

2. Institutional Mechanism for Fund Mobilization: The institution has a **dedicated Finance Committee** responsible for identifying funding sources and managing grant proposals.

All proposals are vetted through internal financial scrutiny, and sanctioned funds are transparently allocated via a centralized accounting system.

HEI Input:

2022-23	2021-22	2020-21	2019-20	2018-19
9.78	50	0	0	58.91

Recommended Input:

2022-23	2021-22	2020-21	2019-20	2018-19
9.78	50	0	0	58.91

HEI input submitted is Rs. 118.69 Lakhs (58.91+ 50+ 9.78) & the recommended DVV input (accepted by NAAC) is also 118.69 Lakhs (58.91+ 50+ 9.78) throughout all the phases of DVV and Re-DVV.

In NAAC SSR has also accepted the input of (58.91+ 50+ 9.78 in the year 2018-19, 2021-22 and 2022-23) sum of which is 118.69 Lakh but the SSR response is erroneously computed as Rs. 59.78 Lakhs in the NAAC System. A screenshot of Metric 6.4.2 in the SSR is hereby submitted by HEI is enclosed (Fig.1) that is clearly showing the error in the computation on the part of NAAC System.

**6.4.2**

Funds / Grants received from government bodies/non government and philanthropists during the last five years for development and maintenance of infrastructure (not covered under Criteria III and V)

Response: 59.78

6.4.2.1 Total Grants received from government and non-government bodies and philanthropists for development and maintenance of infrastructure (not covered under Criteria III and V) year-wise during the last five years (INR in Lakhs)

Self Study Report of K.R. MANGALAM UNIVERSITY

2022-23	2021-22	2020-21	2019-20	2018-19
9.78	50	0	0	58.91

Fig. 1

Since the benchmark value is Rs 100 Lakhs for a maximum score of 4 which the HEI has achieved consistently through the DVV and Re-DVV phases (as it has expended Rs. 118.69 Lakhs), we claim removal of the error committed by NAAC system and update our score from 1 to 4.

Furthermore, this is also reflected erroneously in the NAAC Graphical Representation based on the quantitative and qualitative metrics sheet for K.R. Mangalam University (screenshot enclosed), assigning a score of 1 instead of 4. (Fig 2 & 3)



NAAC

Institutional Assessment and Accreditation

(Effective from July 2017)

Accreditation - (Cycle: 1)

K.R. MANGALAM UNIVERSITY, Gurugram, Haryana

Track ID : HRUNGN109306

AISHE-ID : U-0700

Graphical Representation based on Quantitative & Qualitative Metrics



NATIONAL ASSESSMENT AND ACCREDITATION COUNCIL

An Autonomous Institution of the University Grants Commission

P.O. Box No. 1075, Nagarbhavi, Bengaluru - 560 072, INDIA

Fig. 2

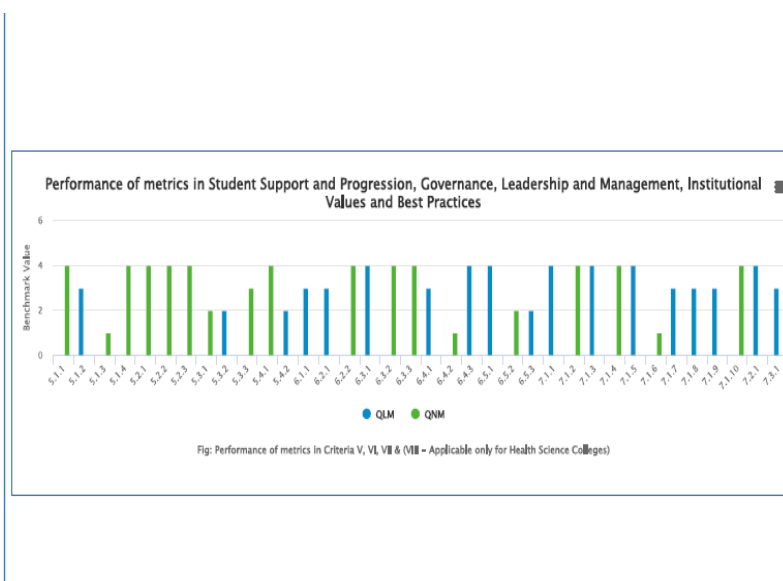


Fig 3



Since the benchmark value is Rs 100 Lakhs for a maximum score of 4 which the HEI has achieved consistently through the DVV and Re-DVV phases (as it has expended Rs. 118.69 Lakhs), we claim removal of the error committed by NAAC and restore our score from 1 to 4.

3. Grants and Funding Sources (2018-2023)

Year	Name of the government bodies, non-government bodies and philanthropists	Purpose of the Grant	Funds/ Grants received (INR in lakhs)	Link to the Sanction Letter
2018	NEHA SHARMA, E-13/8, VASANT VIHAR, NEW DELHI-110057	Advancement of IT labs	5	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2018	HANSRAJ DAMODAR CHARITABLE TRUST, ROOM NO.-23,H.D. BUILDING,42, KENNEDY BRIDGE,MUMBAI,MAHARASHTRA-400004	Maintaince of Infrastructure	20	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2018	YASHODA CHARITABLE TRUST, ROOM NO. 606,6TH FLOOR,SHANTINIKETAN BUILDING,8,CARMAC STREET,KOLKATA, WEST BENGAL-700017	For establishing Divyanjan Facilities	8	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2018	PTC CABLES PVT. LTD., 137,COTTAN STREET,BURRA BAZAR,KOLKATA, WEST BENGAL-700007	Renewable Energy Resource Development and Maintainace	10	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2019	RAVI GARG, C-23, BUDH VIHAR,PHASE-1,DELHI-110086	Landscaping and Plantation	3	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf



2019	ABHISHEK GOYAL, D-930, CHAWLA COLONY, NEAR KESAR HOSPITAL, 60 FEET ROAD, BALLABHGARH, HARYANA- 121004	Installing Sanitary Pad Incinerator	1.5	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2019	AMAN DHAWAN, HOUSE NO. 204, SUN CITY COLONY, KHANNA, PUNJAB-141401	Maintenance of Infrastructure	0.51	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2019	SULABH GOEL, ROSE 701, OMAXE GREEN VALLEY, SECTOR 41-42, SURAJ KUND ROAD, FARIDABAD, HARYANA=121003	Development of Sports facilities	2	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2019	SANJUL MITTAL	Maintenance of Campus	1	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2019	SUMIT SETHI, 1142 H, N.I.T., FARIDABAD, HARYANA-121001	Installation of Water Dispensers	1.5	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2019	MEENAKSHI	Maintenance of Infrastructure	1	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2019	SHELLY BABBER, A-488 A, PALAM VIHAR, GURGAON, HARYANA-122017	Waste Management Facilities	1.1	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2019	NEEESHU	Maintenance of Infrastructure	0.50	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf



2019	PUNIT KUMAR SETHI, 4671, I.P. COLONY, SECTOR-49, FARIDABAD,HARYANA - 121001	Installation of Energy Efficient Electric Equipments	1.7	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2019	ABHAY KUMAR CHANDALIA, FLAT NO.- 78,JAI APARTMENTS,PLOT NO. 102,I.P. EXTENSION,PATPAR GANJ, DELHI-110092	Installation of Energy Efficient Electric Equipments	2	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2022	Hydrocarbons Education and Research Society	Development of Computer Labs	25	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2022	Baban Singh Director's Bungalow 5 MCL Complex, Jagruti Vihar, Burla, Sambalpur, Orissa - 768020	Development of Green House	25	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2022	Kuresh Mumndra H No 308, Mohta Plot Ward No 21 Tilak Ward, satsang Bhawan Gali, Pipariya, Hoshangabad- MP 461775	installation of security cameras	1	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2022	Satya Narayan Somani C-71, Street No - 9 Rajgarh Colony Gandhi Nagar Delhi 110031	installation of water coolers	1	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2022	Deepak Kumar 1020E, Lohiya, Gali No 5 Babarpur, Shahdara, Delhi - 110032	maintenance of Computer Labs	1.25	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2022	Rishav Raj Flat No 2028, 19th Floor Tower Block D 6th Avenue Gaur City, Sector 4 Gautam Budh Nagar - UP 201301	maintenance of Sports Facilities	1.5	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf



2022	Atul Sharma H No 154D, Kanchanjunga Appartment Sector 53 Block C Noida UP - 201301	Maintenance of Firefighting Equipments	1.8	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2022	Abhishek Jain 51/5 Pratap Nagar RHB, Sanganeer, Jaipur, Rajasthan 302020	Maintenance of Solar Panels	2	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2022	Harshita Agarwal A-1403 4th Avenue Greater Noida (West) Gautam Budh Nagar UP-201301	installation of smart boards	2.5	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2022	Anisha Jain H No 672 New Avas Vikas Saharnpur UP 247001	Installation of Energy Efficient Electric Equipments	3	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2022	Vikas Maheshwari 2048 HIG Sector 3 Faridabad haryana 121004	Development of Computer Labs	2.5	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
2022	Mukesh Sharma E-964 Ground Floor Saraswati Vihar, Pitam Pura Delhi - 110034	improvement of waste management	3	https://www.krmangalam.edu.in/disclosure2018-2023/Financials/Infrastructural-Grants/Infrastructure-Grant-Sanction-Letters.pdf
			128.36	

4. Utilization and Outcomes

All received funds were utilized exclusively for **infrastructure development not covered under Criterion III (Research) and Criterion V (Student Support)**.

Examples of utilization include:

- Renovation and maintenance of academic blocks and classrooms
- Green infrastructure initiatives (solar panels, rainwater harvesting)
- Smart classroom setup and campus-wide Wi-Fi
- Campus safety (CCTV, fire safety installations)
- Accessibility improvements for PwD (ramps, lifts, tactile signage)
- Maintenance of Firefighting Equipment

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- Installation of Energy Efficient Electric Equipment
- Waste Management Facilities
- Development of Computer Labs
- Development of Green House

Detailed **utilization certificates, audited statements, photographs, and completion reports** are enclosed to validate fund utilization and infrastructure outcomes.

5. Justification for Re-evaluation

In light of the comprehensive fund mobilization efforts, robust documentation, and tangible infrastructure enhancements, we submit that our institutional achievements under Metric 6.4.2 merit a higher qualitative assessment. The documentation includes:

Grant Sanction Orders
Bank Statements and Utilization Certificates
Photographs and Progress Reports
Audited Financial Reports

6. Annexure List

Utilization Certificates and Audit Reports
Photographic Evidence of Funded Infrastructure
Summary Sheet of Year-wise Fund Allocation
Bank Statements showing grant receipts
Testimonials from stakeholders (optional)

We request NAAC to kindly consider this appeal and reassess the institution's performance under this metric in alignment with the documented evidence and demonstrated outcomes.


Registrar
K R Mangalam University
Sohna Road, Gurugram (Haryana)

Dr. Rahul Sharma Registrar
K.R. Mangalam University



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