



K.R. MANGALAM UNIVERSITY
THE COMPLETE WORLD OF EDUCATION

REPORT

on

Faculty Development Program

On

Rethinking Hospitality and Tourism -Inclusive, Equitable and Sustainable

Growth

(16th-21st, Oct 2023)

K.R. MANGALAM UNIVERSITY, GURUGRAM

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K.R. MANGALAM UNIVERSITY
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REPORT ON FACULTY DEVELOPMENT PROGRAMME ON “Rethinking Hospitality and Tourism -Inclusive, Equitable and Sustainable Growth”

1. Introduction

Six-day Faculty Development Program was organized by the School of Hotel Management and Catering Technology on “Excellence in Imparting Skills for Hospitality and Tourism Sector” from 16-21st October 2023. We are excited to announce that the FDP experienced an overwhelming response from faculty and aspiring researchers across several universities. A total of 41 participants registered for the event from various Universities in India. During this program, eminent experts from Industry and academia guided the participants on various aspects of excellence in **Rethinking Hospitality and Tourism - Inclusive, Equitable and Sustainable Growth**.

The following broad areas were covered in the six-day workshop.

1. Reimagine new ways of Hospitality and customer experience for a post-COVID-19 world.
2. Emerging Trends in Local, Cultural and Culinary Tourism
3. Adoption of technologies in the hotel for service, health, and safety.
4. Assessing the existence of the glass ceiling that affects women's career growth in Hospitality and Tourism
5. Reworking on 21st Century skills: Contemporary teaching skills and pedagogies for Hospitality Graduates
6. Responsible Luxury and Tourism

The participants found this FDP quite beneficial.



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Gurugram, Delhi-NCR

SCHOOL OF HOTEL MANAGEMENT & CATERING TECHNOLOGY

Organizes

Online Faculty Development Program (FDP)

on

Rethinking Hospitality & Tourism Inclusive, Equitable & Sustainable Growth

16-21st October 2023

The timings for the sessions everyday will be 11 am to 12:30 pm.

CERTIFICATES WILL BE GIVEN TO ONLY THOSE PARTICIPANTS WHO
WILL ATTEND ALL DAYS AND FILL OUT THE FEEDBACK FORM FOR ALL SIX DAYS.

Keynote Speaker

Theme
Reimagine new
ways of Hospitality
& customer experience
for a post-COVID-19
world.

Date
16th October 2023

Time
11 am to 12:30 pm



DR. SUDHANSHU BHUSHAN

Senior Policy Advisor –
New Zealand Red Cross
Auckland, New Zealand
Former Dean- IIMT
(Oxford Brookes University, UK)
& Associate Dean, GD Goenka
World Institute (Lancaster
University, UK).

Theme
Emerging Trends in
Local, Cultural and
Culinary Tourism

Date
17th October 2023

Time
11 am to 12:30 pm



Dr. Avita Khawas,

Director WalkaroundIndia
Pvt. Ltd, Training & Placement
Officer, Panjab University

Theme
Adoption of technologies
in the hotel for services,
health, and safety.

Date
18th October 2023

Time
11 am to 12:30 pm



Kush Kapoor

CEO, Roseate Hotels &
Resorts, Roseate Cafe
& Coworks

Theme
Assessing the existence
of the glass ceiling that
affects women's career
growth in Hospitality
and Tourism

Date
19th October 2023

Time
11 am to 12:30 pm



Dr. Garima Prakash

Director of Learning and
Development, THE MRS GROUP,
Raichan, Former Dean- School
of Hospitality, Amity University

Theme
Reworking on 21st
Century skills:
Contemporary teaching
skills and pedagogies for
Hospitality Graduates

Date
20th October 2023

Time
11 am to 12:30 pm



Prof. Kamal Manaktola

Professor and Former Head -School
of Hospitality Management at Auro
University and IIMT (Oxford Brookes
University, UK)

Theme
Responsible Luxury
and Tourism

Date
21st October 2023

Time
11 am to 12:30 pm



Dr. Sarah Hussain

Professor of Hospitality,
Head- Department of Tourism
and Hospitality Management,
Jamia Millia Islamia

PATRON

Prof. (Dr.) C.S. Dubey

CONVENER

Dr. Anjana Singh

CO-CONVENER

Ms. Jyoti Sherawat

FACULTY CO-ORDINATORS

**Ms. Arushi Chadha
Ms. Deepika Roy
Mr. Virender Singh**



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**The amount
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is Rs. 200/-**

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2. Day-wise Report of the Sessions Conducted

Monday 16th Oct, 2023

The 1st technical session was on the topic Reimagine new ways of Hospitality and customer experience for a post-COVID-19 world and the guest speaker was Dr. Sudhanshu Bhushan, Senior Policy Advisor – New Zealand Red Cross Auckland, New Zealand, Former Dean- IIMT (Oxford Brookes University, UK) and Associate Dean, GD Goenka World University As Hospitality Industry moving ahead on recovery path, industry is facing another set of challenges like severe skilled workforce shortage and disrupted supply of resources, small and vulnerable brands are either bankrupted due to financial uncertainty or merged with larger brands for survival. At the same time, this pandemic has helped the Hospitality Industry to reinvent and evolve to give birth to new-age disruptive business models and innovative ideas. The lecture was very beneficial and provided insight on various trends.

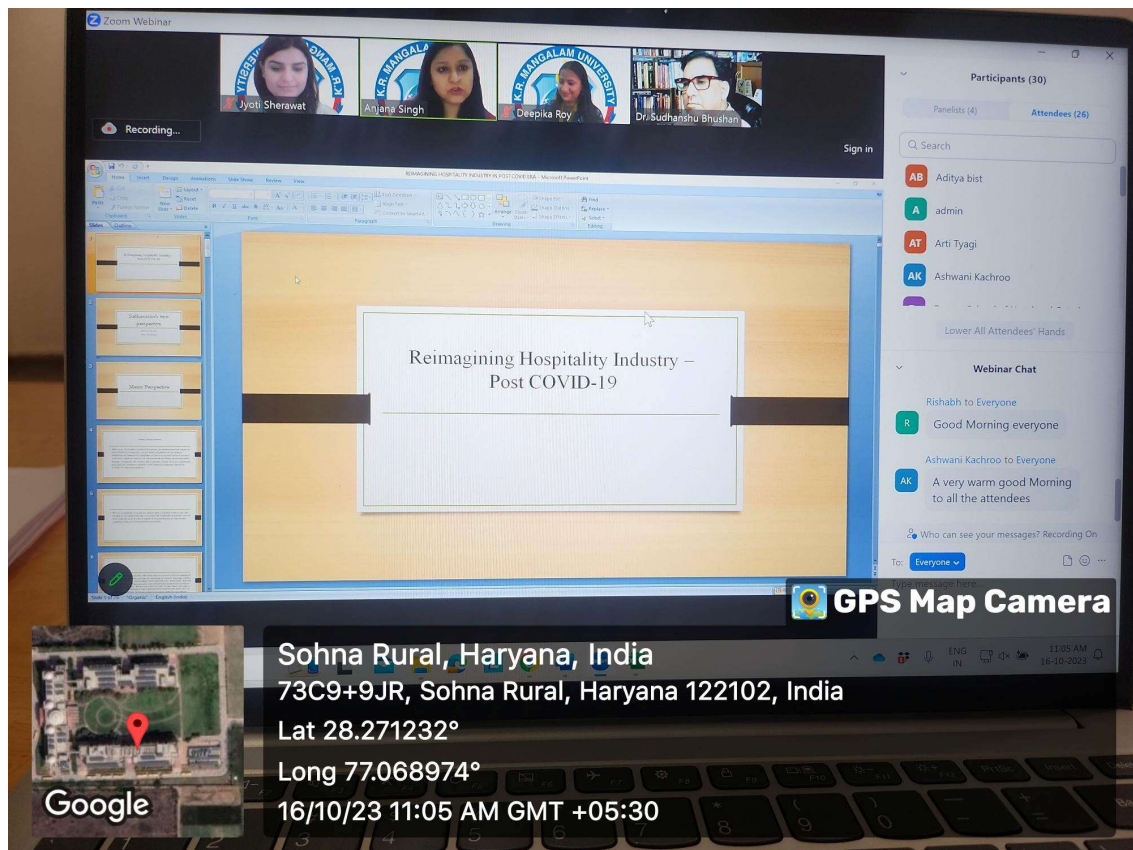


Photo 1: Speaker Dr. Bhushan showing the presentation.

Tuesday: 17th Oct,23

On the 2nd day, the session was on Emerging Trends in Local, Cultural and Culinary Tourism. The guest speaker was Dr. Avita Khawas, Director, Walk around India. She explained that in recent years, the number of food and drinks enthusiasts around the world has risen rapidly. Globalization, coupled with a shift in cultural and economic influence from West to East, and the boom in travel flows around the world is resulting in consumers becoming increasingly familiar with different food cultures which has also impacted local and cultural tourism.

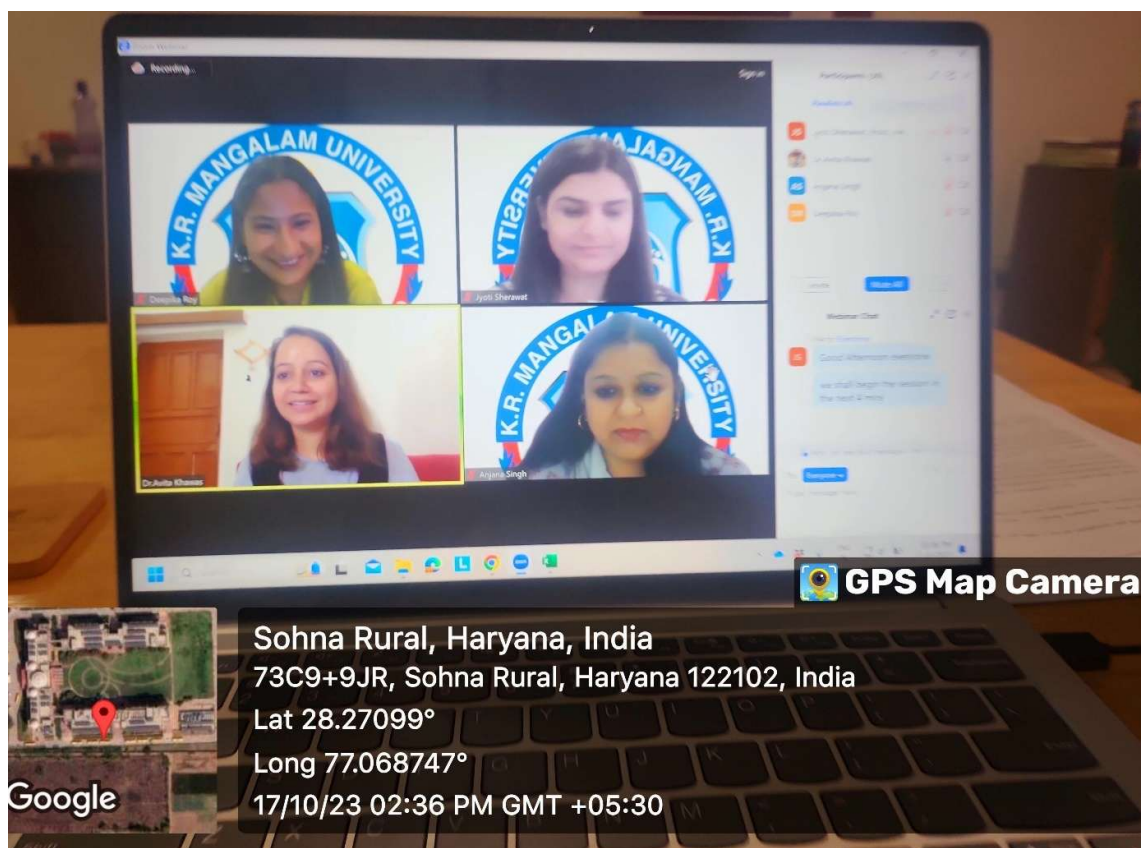


Photo 2: Speaker Dr. Avita talking about the topic

Wednesday, 18th Oct,23

On the 3rd day of the session, Mr. Kush Kapoor, Director, Roseate Hotels & Resorts, spoke about the Adoption of technologies in the hotel for service, health, and safety. He mentioned that while there are many elements that go into providing luxury hospitality, having the right systems is something Kapoor has learned to be vital over his career. The wrong system means too much paperwork, inefficient use of staff time – and lower operational excellence overall.

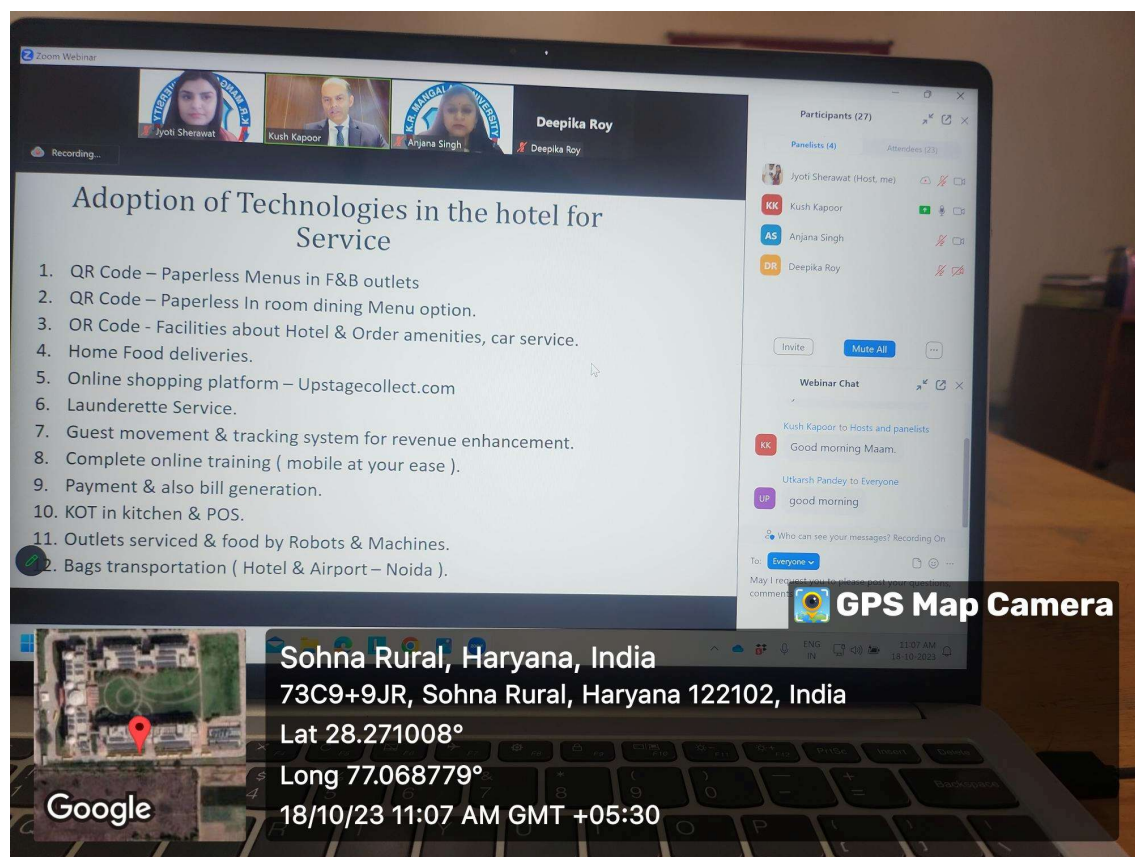


Photo 3: Mr. Kapoor, showing presentation.

Thursday, 19th Oct, 23.

On the 4th day session, Dr. Garima Prakash, Director of Learning and Development, THE MRS GROUP, Rajasthan, gave a presentation on Assessing the existence of the glass ceiling that affects women's career growth in Hospitality and Tourism of skills is the best way to ensure you're on the right path. She emphasized that The hospitality industry has no shortage of women entering the business, but senior management positions seem to be dominated by men, especially general managers at major hotel properties. It is important for family members to understand the unrelenting nature of the hotel industry and for hotel management teams to be supportive.

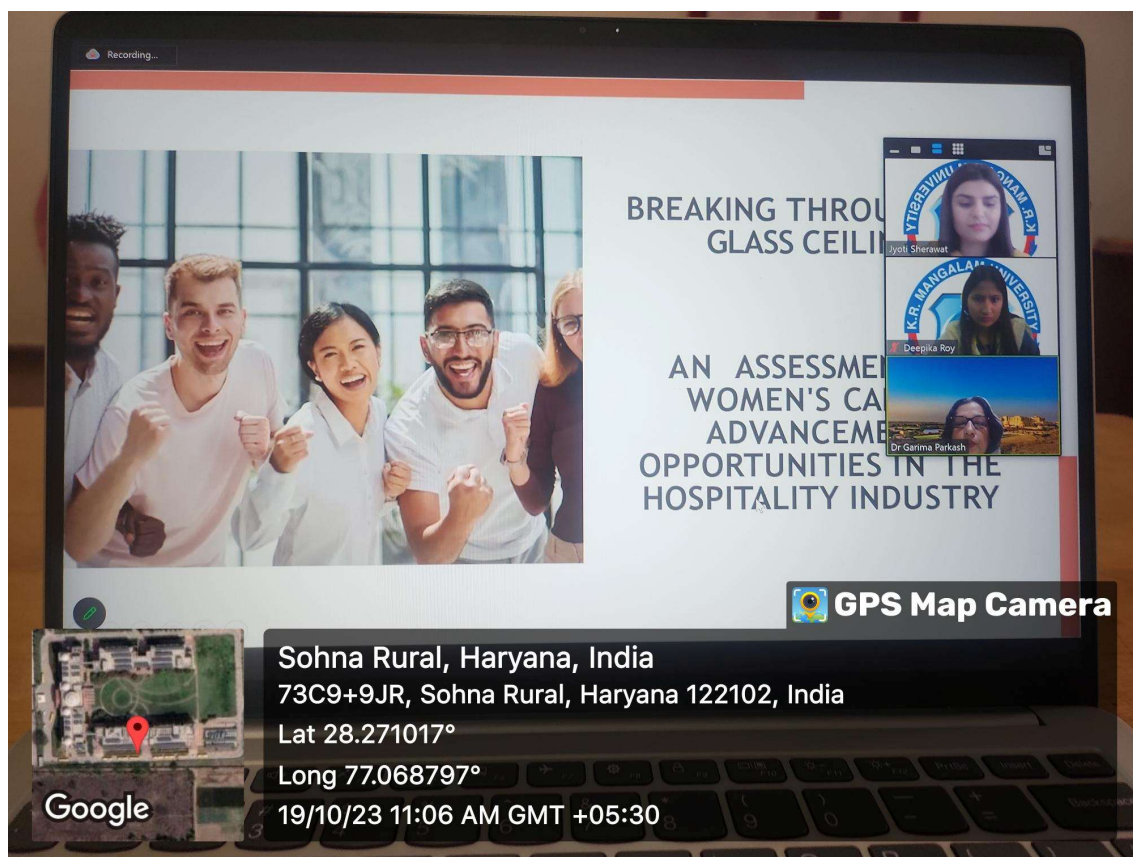


Photo 4: Dr. Prakash, showing the presentation.

Friday: 20th Oct,23

On the 5th day, Dr. Sarah Hussain, Professor of Hospitality, Head- Department of Tourism and Hospitality Management, Jamia Millia Islamia spoke on Responsible Luxury and Tourism. The session stressed Responsible and Sustainable behaviors and every thought and action should be born out of the commitment to the environment and the local communities where the guest is experiencing luxury with tourism. The experiential character of the holidays should pay attention to nature and engage closely with local people, cultures, local food etc.

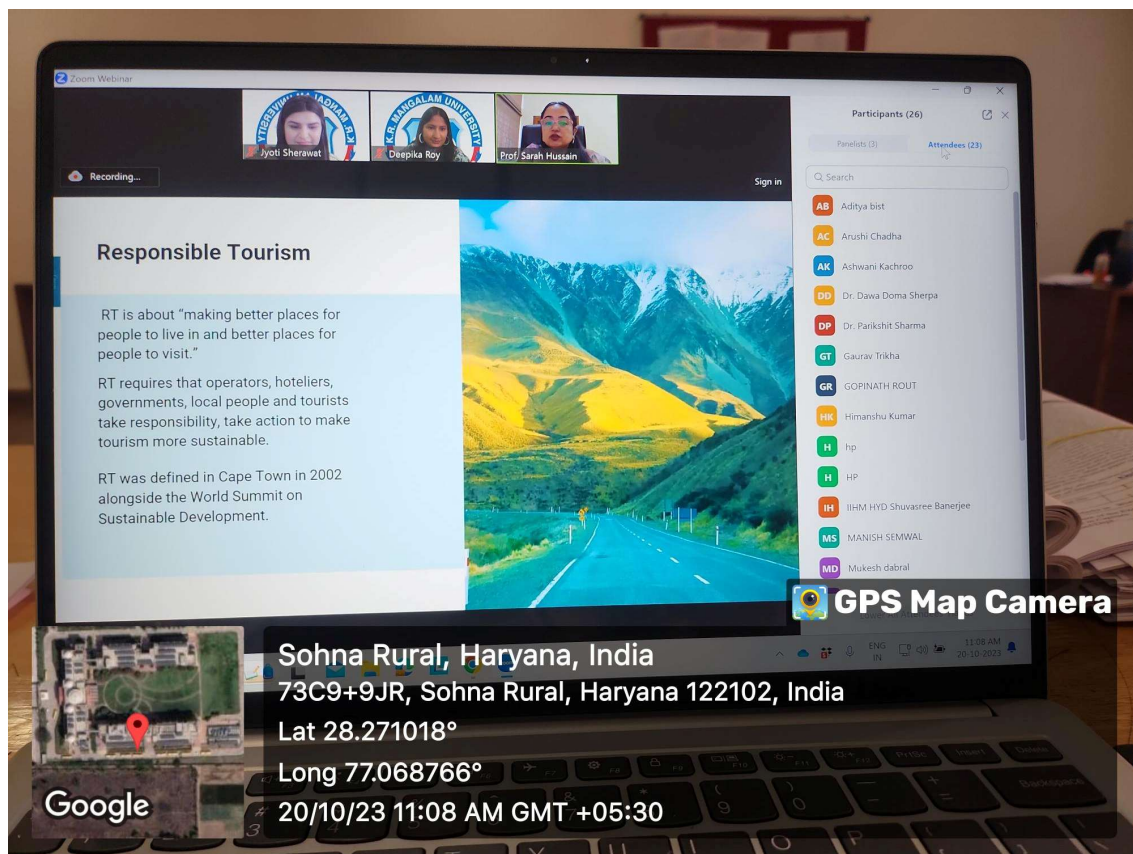


Photo 5: Dr. Hussain, talking about the topic.

Saturday, 21st Oct,23

On the 6th day, Prof. Kamal Manaktola, Professor and Former Head -the School of Hospitality Management at Auro University spoke on Reworking on 21st Century skills: Contemporary teaching skills and pedagogies for Hospitality Graduates. The session stressed the fact that Operational skills along with social skills continue to remain core of hospitality education. The Speaker shared the Learning Pyramid with Modified Bloom's Taxonomy

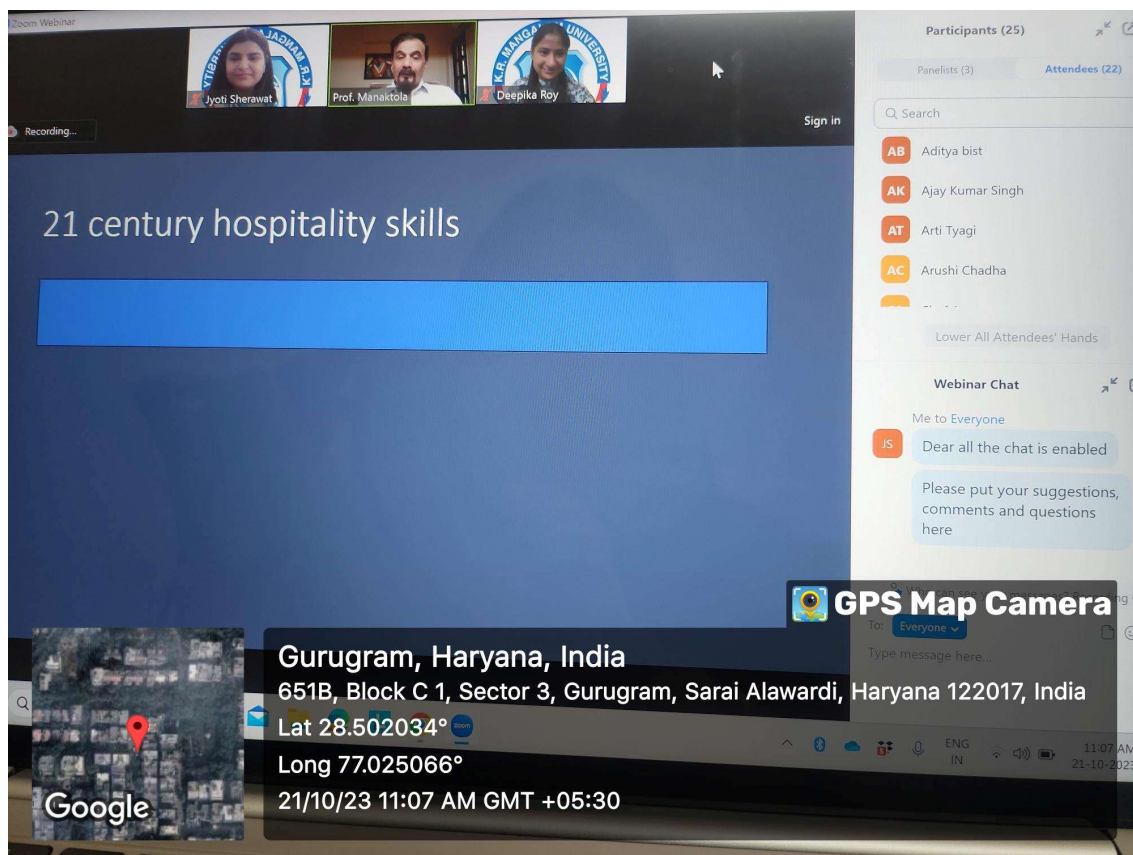


Photo 6: Prof. Manaktola, showing the presentation.

FACULTY FEEDBACK:

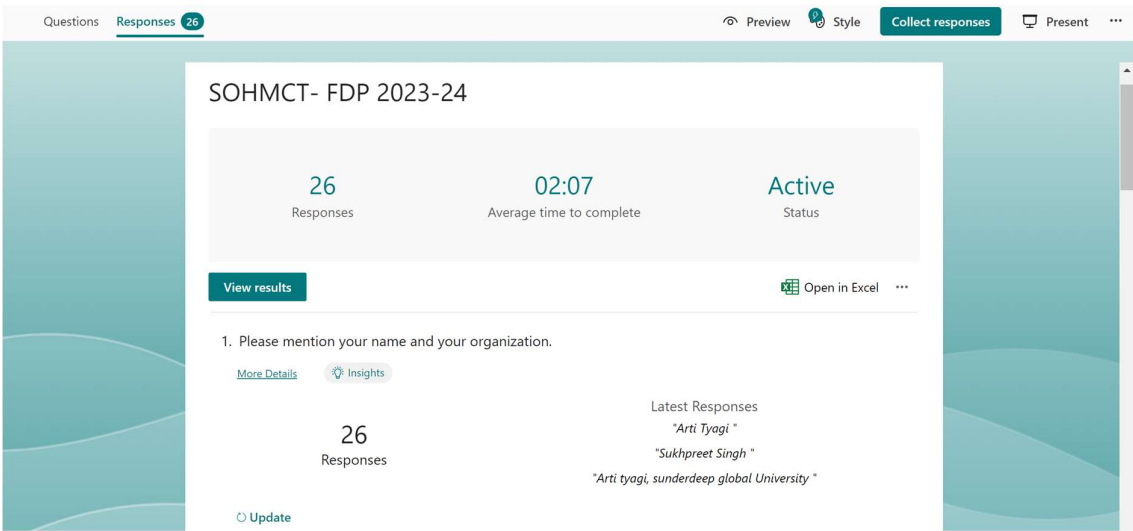
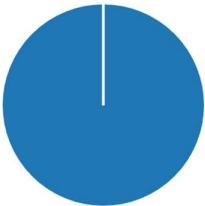
There were **41** external participants from different colleges and institutes and around **04 participants** from K.R. Mangalam University.



2. Did the topic of today hold any importance to your career?

[More Details](#)

[Insights](#)



3. Overall presentation by the speaker:

[More Details](#)

 Insights


 Excellent	14
 Good	12
 Poor	0
 Fair	0
 Very good	0



4. Contribution to your learning?

[More Details](#)

 Insights

 Quite a lot	25
 A little	1
 No	0



ANNEXXURE – I
INFORMATION LEAFLET



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ANNEXURE – II

LIST OF RESOURCE PERSONS and ORGANIZERS

S.No.	Theme	Keynote Speaker	Date and Time
1	Reimagine new ways of Hospitality and customer experience for a post-COVID-19 world.	Dr. Sudhanshu Bhushan, Senior Policy Advisor – New Zealand Red Cross Auckland, New Zealand Former Dean- IIMT (Oxford Brookes University, UK) and Associate Dean, GD Goenka World Institute (Lancaster University, UK).	16 th October 2023
2	Emerging Trends in Local, Cultural and Culinary Tourism	Dr. Avita Khawas, Director WalkaroundIndia Pvt. Ltd, Training and Placement Officer, Panjab University	17 th October 2023
3	Adoption of technologies in the hotel for service, health, and safety.	Kush Kapoor, CEO, Roseate Hotels & Resorts, Roseate Cafe & Coworks,	18 th October 2023
4	Assessing the existence of the glass ceiling that affects women's career growth in Hospitality and Tourism	Dr. Garima Prakash, Director of Learning and Development, THE MRS GROUP, Rajasthan, Former Dean- School of Hospitality, Amity University	19 th October 2023
5	Reworking on 21 st Century skills: Contemporary teaching skills and pedagogies for Hospitality Graduates	Prof. Kamal Manaktola, Professor and Former Head - School of Hospitality Management at Auro University and IIMT (Oxford Brookes University, UK)	20 th October 2023
6	Responsible Luxury and Tourism	Dr. Sarah Hussain, Professor of Hospitality, Head- Department of Tourism	21 st October 2023

		and Hospitality Management, Jamia Millia Islamia	
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ANNEXURE – III
MINUTE-TO-MINUTE FDP SCHEDULE

The following broad areas will be covered in the six-day workshop.

7. Reimagine new ways of Hospitality and customer experience for a post-COVID-19 world.
8. Emerging Trends in Local, Cultural and Culinary Tourism
9. Adoption of technologies in the hotel for service, health, and safety.
10. Assessing the existence of the glass ceiling that affects women's career growth in Hospitality and Tourism
11. Reworking on 21st Century skills: Contemporary teaching skills and pedagogies for Hospitality Graduates
12. Responsible Luxury and Tourism

S.No.	Theme	Keynote Speaker	Date and Time
1	Reimagine new ways of Hospitality and customer experience for a post-COVID-19 world.	Dr. Sudhanshu Bhushan, Senior Policy Advisor – New Zealand Red Cross Auckland, New Zealand Former Dean- IIMT (Oxford Brookes University, UK) and Associate Dean, GD Goenka World Institute (Lancaster University, UK).	16 th October 2023 , 11 Am to 12:30 Pm
2	Emerging Trends in Local, Cultural and Culinary Tourism	Dr. Avita Khawas, Director WalkaroundIndia Pvt. Ltd, Training and Placement Officer, Panjab University	17 th October 2023 2 Pm to 3:30 Pm
3	Adoption of technologies in the hotel for service, health, and safety.	Kush Kapoor, CEO, Roseate Hotels & Resorts, Roseate Cafe & Coworks,	18 th October 2023 11 Am to 12:30 Pm

4	Assessing the existence of the glass ceiling that affects women's career growth in Hospitality and Tourism	Dr. Garima Prakash, Director of Learning and Development, THE MRS GROUP, Rajasthan, Former Dean- School of Hospitality, Amity University	19 th October 2023 11 Am to 12:30 Pm
5	Reworking on 21 st Century skills: Contemporary teaching skills and pedagogies for Hospitality Graduates	Prof. Kamal Manaktola, Professor and Former Head - School of Hospitality Management at Auro University and IIMT (Oxford Brookes University, UK)	20 th October 2023 11 Am to 12:30 Pm
6	Responsible Luxury and Tourism	Dr. Sarah Hussain, Professor of Hospitality, Head- Department of Tourism and Hospitality Management, Jamia Millia Islamia	21 st October 2023 11 Am to 12:30 Pm

ANNEXURE – IV
REGISTRATION FORM

Name	Designation	Email ID	Phone No.

Registration Link: The amount for Registration is Rs. 200, the link for the same is attached below:

<https://paytm.me/Vnhr-2b>

Everyday joining link:

https://us06web.zoom.us/j/86871776595?pwd=Xdv6BfjR_9hvFIN-PCJsNY67kLukTQ.VFPJlbyxRtGWRRQ3
Passcode: 702566

Webinar ID: 868 7177 6595
Passcode: 702566

ANNEXURE – V
LIST of ATEENDEES

Sr. No.	Name of the participant	Position	Organisation
1	MANISH SEMWAL	HOD	IHM DEHRADUN
2	Himanshu Kumar	Assistant Professor	IHM Kolkata
3	R John	Assistant Professor	VISTAS
4	Apurva A Kapur	Assistant Professor	Vedatya Institute
5	Siddhant Singh	Assistant Professor	SDGI GLOBAL UNIVERSITY
6	Riya yadav	Assistant Professor	Jamia Hamdard
7	M. THENNARASU	Assistant lecturer	IHM GURDASPUR
8	Prerna Srivastava	Assistant professor	Chandigarh University
9	Priya Sharma	HOD	IHM Raipur
10	Ashwani Kachroo	HOD	IHM Gurdaspur
11	SUKHPREET SINGH	ASSISTANT PROFESSOR	SDGI GLOBAL UNIVERSITY
12	Umesh Kumar	Manager Training	Times Pro (The Times of India)
13	PRIYA HARIT	Lecturer	IHM CHENNAI
14	Gopinath Rout	Lecturer	Indian Culinary Institute, Noida
15	Gaurav Tirkhe	Senior Lecturer	IHM DEHRADUN
16	Chef Varun Mishra	Assistant Professor	Chandigarh College of Hotel Maanagement & Catering Technology,Landran,Mohali.
17	ADITYA BIST	Assistant professor	INSTITUTE OF TECHNOLOGY AND MANAGEMENT, DEHRADUN
18	Pavani Nigam	Assistant lecturer	The Lalit Suri Hospitality School, Faridabad
19	Mr Mukesh dabral	Assistant professor	INSTITUTE OF TECHNOLOGY AND MANAGEMENT, DEHRADUN
20	Dilraj Singh	Sr lecturer	Ihm Gurdaspur
21	Shuvasree Banerjee	Sr.Lecturer	IIHM Hyderabad
22	Arti Tyagi	Assistant Professor	SDGI Global University
23	Dr. Parikshit Sharma	Associate Professor	Jagran Lakecity University, Bhopal
24	Saumya Singh	Manager Training	CT university
25	Lalit Singh Rawat	Assistant Professor	IHM Gurdaspur
26	Rishabh Paliwal	Assistant Professor	Chitkara University
27	R R Chaubey	Sr Lecturer	IHM Gurdaspur
28	Utkarsh Pandey	Assistant Professor	Chandigarh University
29	Dr. Jaisree Anand	Dean - School of Hotel and Catering Tecnology	Vels University (VISTAS) , Pallavaram , Chennai

30	Dr. Dawa Doma Sherpa	Assistant Professor	Sanchaman Limboo Government Degree College, Gyalshing West Sikkim
31	NARESH KANNAN	ASSISTANT LECTURER	IHMCT&AN CHENNAI
32	Prof.Ajay Kumar Singh	Director/ Head	Jagran Lakecity University, Bhopal
33	Dr. Denis Amirtharaj.S.M.	Associate Professor	Hindustan Institute of Technology & Science (Deemed to be University)
34	Arushi Chadda	Assistant Professor	SOHMCT, KR Managalam University
35	Deepika Roy	Assistant Professor	SOHMCT, KR Managalam University
36	Virendra Singh	Assistant Professor	SOHMCT, KR Managalam University

ANNEXURE – VI
EVALUATION DETAILS / QUESTIONNAIRES / etc

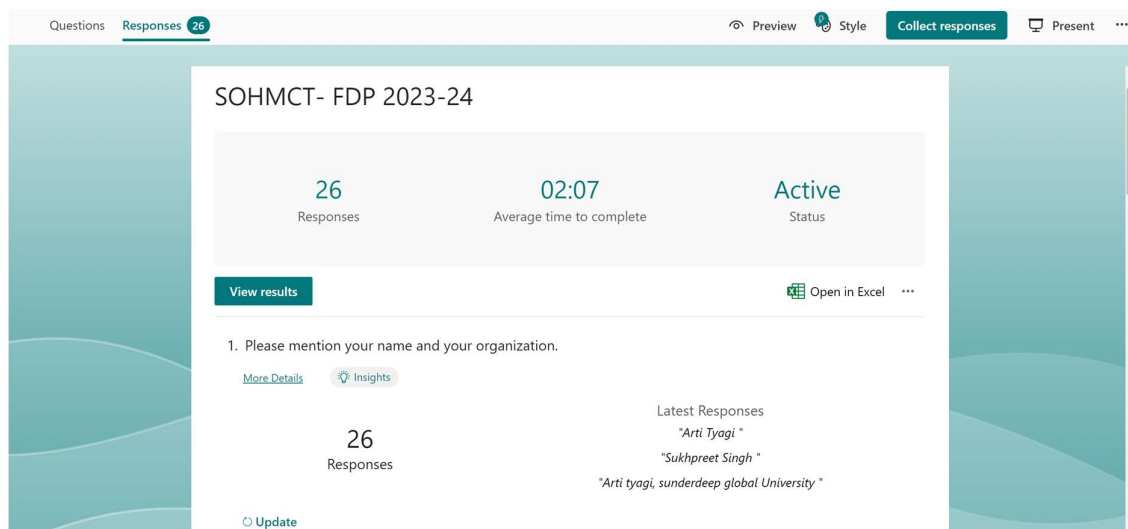
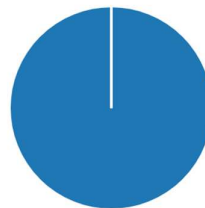
Feedback day 1:



2. Did the topic of today hold any importance to your career?

[More Details](#)

[Insights](#)



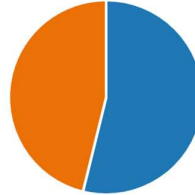
Feedback day 2:

3. Overall presentation by the speaker:

[More Details](#)

 Insights




 Excellent	14
 Good	12
 Poor	0
 Fair	0
 Very good	0

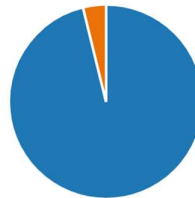


4. Contribution to your learning?

[More Details](#)

 Insights

 Quite a lot	25
 A little	1
 No	0



Feedback day 3:

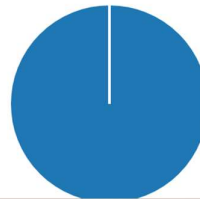
"K R Mangalam University"

10 respondents (30%) answered **university** for this question.



3. Did today's topic hold any importance to your career?

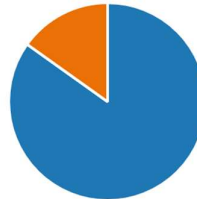
[More Details](#)



4. Overall presentation by the speaker.

[More Details](#)

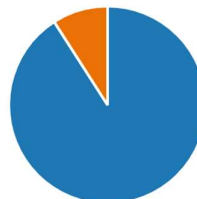
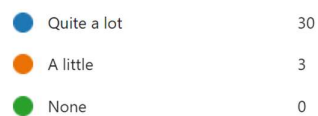
[Insights](#)



5. Overall contribution to your learning?

[More Details](#)

[Insights](#)



Feedback day 4:

7 respondents (21%) answered **singh** for this question.

Rishabh Paliwal DrDenis AmirtharajSM
Sukhpreet Singh Dilraj Singh Umesh Kumar
Saumya Singh
Aditya Bist Singh Rawat Dr **singh** Kumar Himanshu Kumar
MrsShuvasree Banerjee Sharma Siddhant singh GOPINATH ROUT Mukesh dabral
Pavani Nigam MANISH SEMWAL Gaurav Trikha

2. Name of the organization and your position please?

[More Details](#)

[Insights](#)

33
Responses

Latest Responses

"Ihm Gurdaspur "

"IHM Gurdaspur-Sr. Lecturer"

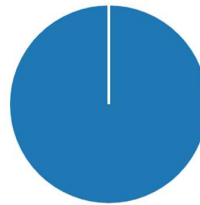
"IHM Kolkata (Assistant Lecturer)"

10 respondents (30%) answered **University** for this question.

3. Did today's topic hold any importance to your career?

[More Details](#)

Yes	33
No	0
Maybe	0

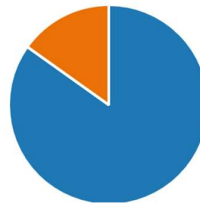


4. Overall presentation by the speaker?

[More Details](#)

[Insights](#)

Excellent	28
Good	5
Poor	0
Fair	0
Very good	0



Feedback day 5:

8 respondents (22%) answered **Singh** for this question.

Pavani Nigam Aditya Bist Umesh Kumar Himanshu Kumar GOPINATH ROUT
Siddhant singh
Gaurav Trikha Dilraj Singh **Singh** Dr Kumar MANISH SEMWAL
Riya yadav Priya Sharma Saumya Singh Singh Rawat Aarti Tyagi
Dr Denis Amirtharaj SM Ashwani Kachroo Mrs Shuvasree Banerjee

2. Your organization and position please

[More Details](#)

[Insights](#)

37
Responses

Latest Responses

"GITAM UNIVERSITY "

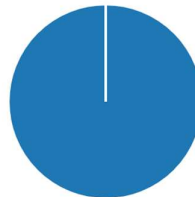
"K R Mangalam University "

"Vels university , Professor and Dean "

3. Did today's FDP topic hold any importance to your career?

[More Details](#)

Yes	37
No	0
May be	0

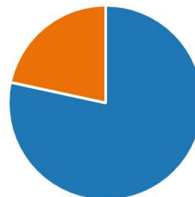


4. Overall presentation by the speaker

[More Details](#)

[Insights](#)

Excellent	29
Good	8
Average	0
Fair	0
Poor	0



Feedback day 6:

[View results](#)[Open in Excel](#) ...

1. Your name please.

[More Details](#)[Insights](#)

30
Responses

Latest Responses

"GOPINATH ROUT "

"Rewati Raman Chaubey"

"Dilraj Singh "

6 respondents (20%) answered **SINGH** for this question.

MrsShuvasree Banerjee Punita thakur Dilraj Singh Umesh Kumar Arti Tyagi
Arushi Chadha Saumya Singh **SINGH** Kumar Perna Srivastava
Pavani Nigam Dr **SINGH** GOPINATH ROUT Mukesh dabral
Himanshu Kumar Sharma Siddhant singh Aditya Bist Gaurav Trikha
MANISH SEMWAL

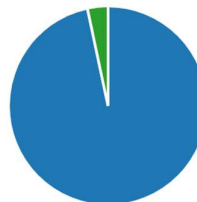
10 respondents (33%) answered **University** for this question.

Global University professor Chandigarh Mangalam University
Senior Lecturer dehradun Hotel Management Assistant Lecturer University hod
Associate Professor IHM **University** ICI NOIDA
University Bhopal institute Chandigarh University Assistant professor
Professor VISTAS FOOD PRODUCTION Professor and Dean

3. Did today's FDP hold any importance for your career?

[More Details](#)

Yes	29
No	0
May be	1



Final Evaluation

Final Evaluation FDP- SOHMCT 2023

12

Responses


04:06

Average time to complete

Active

Status

[View results](#)

 [Open in Excel](#) ...

1. Requesting to put in your name please.

[More Details](#)

 [Insights](#)

12

Responses

Latest Responses

"Varun Mishra"

"R John"

"Dr.Denis Amirtharaj.S.M."

3 respondents (25%) answered **Singh** for this question. ...

Singh Kumar
Rohan Singh Pavani Nigam Mukesh Dabral
Singh Rawat Dr.Denis AmirtharajSM
Varun Mishra Arti Tyagi Punita Thakur Himanshu Kumar
R John

2. Your position and organization name please.

[More Details](#)

 [Insights](#)

12

Responses

Latest Responses

"Assistant Professor"

"Asst professor "

"Associate Professor, Hindustan Institute of Technology & Science (Deemed t...

3 respondents (25%) answered **Assistant Lecturer** for this question. ...

3. Out of all 5 sessions, which one did you find useful and why? Identify one activity or change that you will bring in your academic journey. (100 words)

[More Details](#) [💡 Insights](#)

12
Responses

Latest Responses

"The FDP helped the participants to acquire strategic and functional skills to...

"Session 2"

"Your professional way of organising FDP sets exemplary of the way forward"

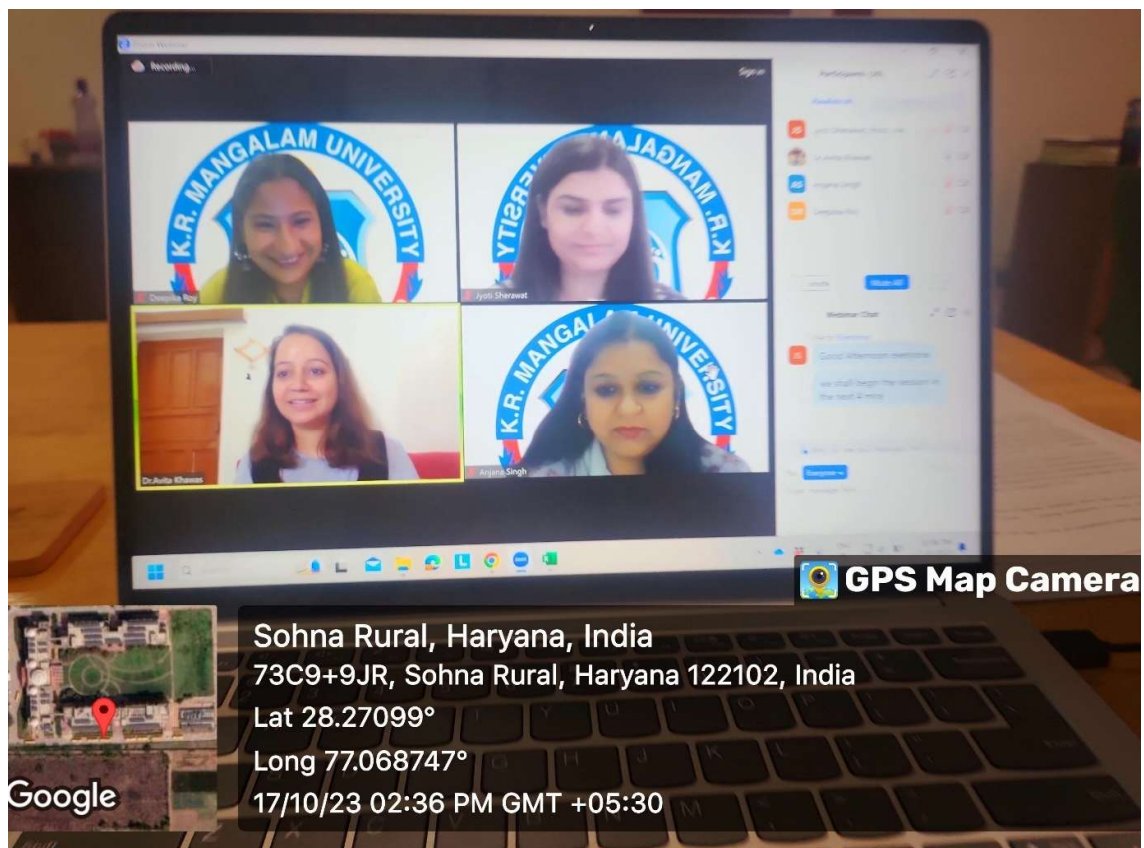
6 respondents (50%) answered **session** for this question. ...



ANNEXURE – VII
FDP CERTIFICATE



ANNEXURE – VIII
GEO-TAGGED PHOTOGRAPHS



Zoom Webinar

Recording...

Adoption of Technologies in the hotel for Service

1. QR Code – Paperless Menus in F&B outlets
2. QR Code – Paperless In room dining Menu option.
3. OR Code - Facilities about Hotel & Order amenities, car service.
4. Home Food deliveries.
5. Online shopping platform – Upstagecollect.com
6. Launderette Service.
7. Guest movement & tracking system for revenue enhancement.
8. Complete online training (mobile at your ease).
9. Payment & also bill generation.
10. KOT in kitchen & POS.
11. Outlets serviced & food by Robots & Machines.
12. Bags transportation (Hotel & Airport – Noida).

Participants (27)

Panelists (4)

Attendees (23)

Jyoti Sherawat (Host, me)

KK Kush Kapoor

AS Anjana Singh

DR Deepika Roy

Invite Mute All

Webinar Chat

Kush Kapoor to Hosts and panelists

KK Good morning Maam.

Utkarsh Pandey to Everyone

UP good morning

Who can see your messages? Recording On

To: Everyone

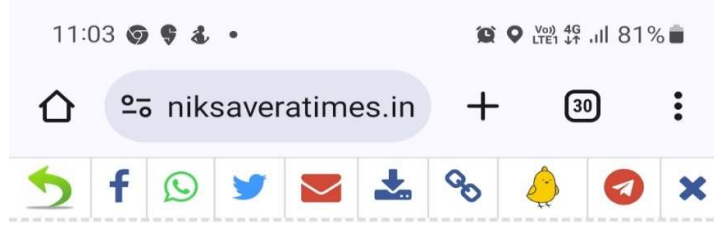
May I request you to please post comment

GPS Map Camera

Google

Sohna Rural, Haryana, India
73C9+9JR, Sohna Rural, Haryana 122102, India
Lat 28.271008°
Long 77.068779°
18/10/23 11:07 AM GMT +05:30

ANNEXURE – IX
MEDIA COVERAGE



केआर मंगलम् ने ऑनलाइन संकाय विकास कार्यक्रम का आयोजन किया

सवेरा न्यूज, कास.

नई दिल्ली, 3 नवम्बर : 16-21 अक्टूबर तक स्कूल ऑफ होटल मैनेजमेंट एंड कैटरिंग टेक्नोलॉजी द्वारा आतिथ्य और पर्यटन क्षेत्र के लिए कौशल प्रदान करने में उत्कृष्टता पर छह दिवसीय संकाय विकास कार्यक्रम आयोजित किया गया था। हमें यह घोषणा करते हुए खुशी हो रही है कि एफडीपी को संकाय से जबरदस्त प्रतिक्रिया मिली है और कई विश्वविद्यालयों के इच्छुक शोधकर्ता। भारत के विभिन्न विश्वविद्यालयों से कुल 41 प्रतिभागियों ने इस कार्यक्रम के लिए पंजीकरण कराया। इस कार्यक्रम के दौरान, उद्योग और शिक्षा जगत के प्रतिष्ठित विशेषज्ञों ने प्रतिभागियों को पुनर्विचार आतिथ्य और पर्यटन में उत्कृष्टता के विभिन्न पहलुओं- समावेशी, न्यायसंगत और सतत विकास पर मार्गदर्शन किया। प्रतिभागियों को यह एफडीपी काफी लाभदायक लगी।

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:support@dainiksaveratimes.net



SAMPLE INFORMATION LEAFLET



K.R. MANGALAM UNIVERSITY
THE COMPLETE WORLD OF EDUCATION



Gurugram, Delhi-NCR

SCHOOL OF HOTEL MANAGEMENT & CATERING TECHNOLOGY

Organizes

Online Faculty Development Program (FDP)

on

Rethinking Hospitality & Tourism Inclusive, Equitable & Sustainable Growth

16-21st October 2023

The timings for the sessions everyday will be 11 am to 12:30 pm.

CERTIFICATES WILL BE GIVEN TO ONLY THOSE PARTICIPANTS WHO
WILL ATTEND ALL DAYS AND FILL OUT THE FEEDBACK FORM FOR ALL SIX DAYS.

Keynote Speaker

Theme
Reimagine new
ways of Hospitality
& customer experience
for a post-COVID-19
world.

Date
16th October 2023

Time
11 am to 12:30 pm



DR. SUDHANSHU BHUSHAN

Senior Policy Advisor –
New Zealand Red Cross
Auckland, New Zealand
Former Dean- IIMT
(Oxford Brookes University, UK)
& Associate Dean, GD Goenka
World Institute (Lancaster
University, UK)

Theme
Emerging Trends in
Local, Cultural and
Culinary Tourism

Date
17th October 2023

Time
11 am to 12:30 pm



Dr. Avita Khawas,

Director Walkaroundindia
Pvt. Ltd., Training & Placement
Officer, Panjab University

Theme
Adoption of technologies
in the hotel for service,
health, and safety.

Date
18th October 2023

Time
11 am to 12:30 pm



Kush Kapoor

CEO, Roseate Hotels &
Resorts, Roseate Cafe
& Coworks

Theme
Assessing the existence
of the glass ceiling that
affects women's career
growth in Hospitality
and Tourism

Date
19th October 2023

Time
11 am to 12:30 pm



Dr. Garima Prakash

Director of Learning and
Development, THE MRS GROUP,
Rajasthan, Former Dean- School
of Hospitality, Amity University

Theme
Reworking on 21st
Century skills:
Contemporary teaching
skills and pedagogies for
Hospitality Graduates

Date
20th October 2023

Time
11 am to 12:30 pm



Prof. Kamal Manaktola

Professor and Former Head -School
of Hospitality Management at Auro
University and IIMT (Oxford Brookes
University, UK)

Theme
Responsible luxury
and Tourism

Date
21st October 2023

Time
11 am to 12:30 pm



Dr. Sarah Hussein

Professor of Hospitality,
Head- Department of Tourism
and Hospitality Management,
Jamia Millia Islamia

PATRON
Prof. (Dr.) C.S. Dubey

CO-CONVENER
Ms. Jyoti Sherawat

CONVENER
Dr. Anjana Singh

FACULTY CO-ORDINATORS
Ms. Arushi Chadha
Ms. Deepika Roy
Mr. Virender Singh



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REGISTRATION FORM

FACULTY DEVELOPMENT PROGRAMME (FDP)

On

Rethinking Hospitality and Tourism -Inclusive, Equitable and Sustainable Growth

(16th -21st Oct,23)

REGISTRATION FORM

1	Name	
2	Designation	
3	Institution	
4	Educational Qualifications	
7	Email	
8	Mobile Number	