



**K.R. MANGALAM UNIVERSITY**  
THE COMPLETE WORLD OF EDUCATION

# REPORT

on

## Faculty Development Program

On

Rethinking Hospitality and Tourism -Inclusive, Equitable and Sustainable

Growth

(16<sup>th</sup>-21<sup>st</sup>, Oct 2023)

**K.R. MANGALAM UNIVERSITY, GURUGRAM**

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**REPORT ON FACULTY DEVELOPMENT PROGRAMME ON “Rethinking Hospitality and Tourism -Inclusive, Equitable and Sustainable Growth”**

**1. Introduction**

Six-day Faculty Development Program was organized by the School of Hotel Management and Catering Technology on “Excellence in Imparting Skills for Hospitality and Tourism Sector” from 16-21<sup>st</sup> October 2023. We are excited to announce that the FDP experienced an overwhelming response from faculty and aspiring researchers across several universities. A total of 41 participants registered for the event from various Universities in India. During this program, eminent experts from Industry and academia guided the participants on various aspects of excellence in **Rethinking Hospitality and Tourism - Inclusive, Equitable and Sustainable Growth.**

The following broad areas were covered in the six-day workshop.

1. Reimagine new ways of Hospitality and customer experience for a post-COVID-19 world.
2. Emerging Trends in Local, Cultural and Culinary Tourism
3. Adoption of technologies in the hotel for service, health, and safety.
4. Assessing the existence of the glass ceiling that affects women's career growth in Hospitality and Tourism
5. Reworking on 21<sup>st</sup> Century skills: Contemporary teaching skills and pedagogies for Hospitality Graduates
6. Responsible Luxury and Tourism

The participants found this FDP quite beneficial.



**K.R. MANGALAM UNIVERSITY**  
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Gurugram, Delhi-NCR

**SCHOOL OF HOTEL MANAGEMENT & CATERING TECHNOLOGY**

Organizes

**Online Faculty Development Program (FDP)**

on

## **Rethinking Hospitality & Tourism Inclusive, Equitable & Sustainable Growth**

**16-21st October 2023**

The timings for the sessions everyday will be 11 am to 12:30 pm.

CERTIFICATES WILL BE GIVEN TO ONLY THOSE PARTICIPANTS WHO  
WILL ATTEND ALL DAYS AND FILL OUT THE FEEDBACK FORM FOR ALL SIX DAYS.

### **Keynote Speaker**

Theme  
Reimagine new  
ways of Hospitality  
& customer experience  
for a post-COVID-19  
world.



Date  
**16th October 2023**

Time  
11 am to 12:30 pm

**DR. SUDHANSU BHUSHAN**  
Senior Policy Advisor –  
New Zealand Red Cross  
Auckland, New Zealand  
Former Dean- IMT  
(Oxford Brookes University, UK)  
& Associate Dean, GD Goenka  
World Institute (Lancaster  
University, UK).

Theme  
Emerging Trends in  
Local, Cultural and  
Culinary Tourism



Date  
**17th October 2023**

Time  
11 am to 12:30 pm

**Dr. Avita Khawas,**  
Director WalkaroundIndia  
Pvt. Ltd, Training & Placement  
Officer, Panjab University

Theme  
Adoption of technologies  
in the hotel for service,  
health, and safety.



Date  
**18th October 2023**

Time  
11 am to 12:30 pm

**Kush Kapoor**  
CEO, Roseate Hotels &  
Resorts, Roseate Cafe  
& Coworks

Theme  
Assessing the existence  
of the glass ceiling that  
affects women's career  
growth in Hospitality  
and Tourism



Date  
**19th October 2023**

Time  
11 am to 12:30 pm

**Dr. Garima Prakash**  
Director of Learning and  
Development, THE MRS GROUP,  
Rajasthan, Former Dean- School  
of Hospitality, Amity University

Theme  
Reworking on 21st  
Century skills:  
Contemporary teaching  
skills and pedagogies for  
Hospitality Graduates



Date  
**20th October 2023**

Time  
11 am to 12:30 pm

**Prof. Kamal Manaktola**  
Professor and Former Head -School  
of Hospitality Management at Auro  
University and IMT (Oxford Brookes  
University, UK)

Theme  
Responsible Luxury  
and Tourism



Date  
**21st October 2023**

Time  
11 am to 12:30 pm

**Dr. Sarah Hussain**  
Professor of Hospitality,  
Head- Department of Tourism  
and Hospitality Management,  
Jamia Millia Islamia

**PATRON**  
**Prof. (Dr.) C.S. Dubey**

**CO-CONVENER**  
**Ms. Jyoti Sherawat**

**CONVENER**  
**Dr. Anjana Singh**

**FACULTY CO-ORDINATORS**  
**Ms. Arushi Chadha**  
**Ms. Deepika Roy**  
**Mr. Virender Singh**



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**The amount  
for Registration  
is Rs. 200/-**

University Gurugram Campus: **011-48884888 / 8800697010-15** **8800697012**

✉ [www.krmangalam.edu.in](http://www.krmangalam.edu.in) ✉ [welcome@krmangalam.edu.in](mailto:welcome@krmangalam.edu.in)

## 2. Day-wise Report of the Sessions Conducted

Monday 16<sup>th</sup> Oct, 2023

The 1<sup>st</sup> technical session was on the topic Reimagine new ways of Hospitality and customer experience for a post-COVID-19 world and the guest speaker was Dr. Sudhanshu Bhushan, Senior Policy Advisor – New Zealand Red Cross Auckland, New Zealand, Former Dean- IIMT (Oxford Brookes University, UK) and Associate Dean, GD Goenka World University As Hospitality Industry moving ahead on recovery path, industry is facing another set of challenges like severe skilled workforce shortage and disrupted supply of resources, small and vulnerable brands are either bankrupted due to financial uncertainty or merged with larger brands for survival. At the same time, this pandemic has helped the Hospitality Industry to reinvent and evolve to give birth to new-age disruptive business models and innovative ideas. The lecture was very beneficial and provided insight on various trends.

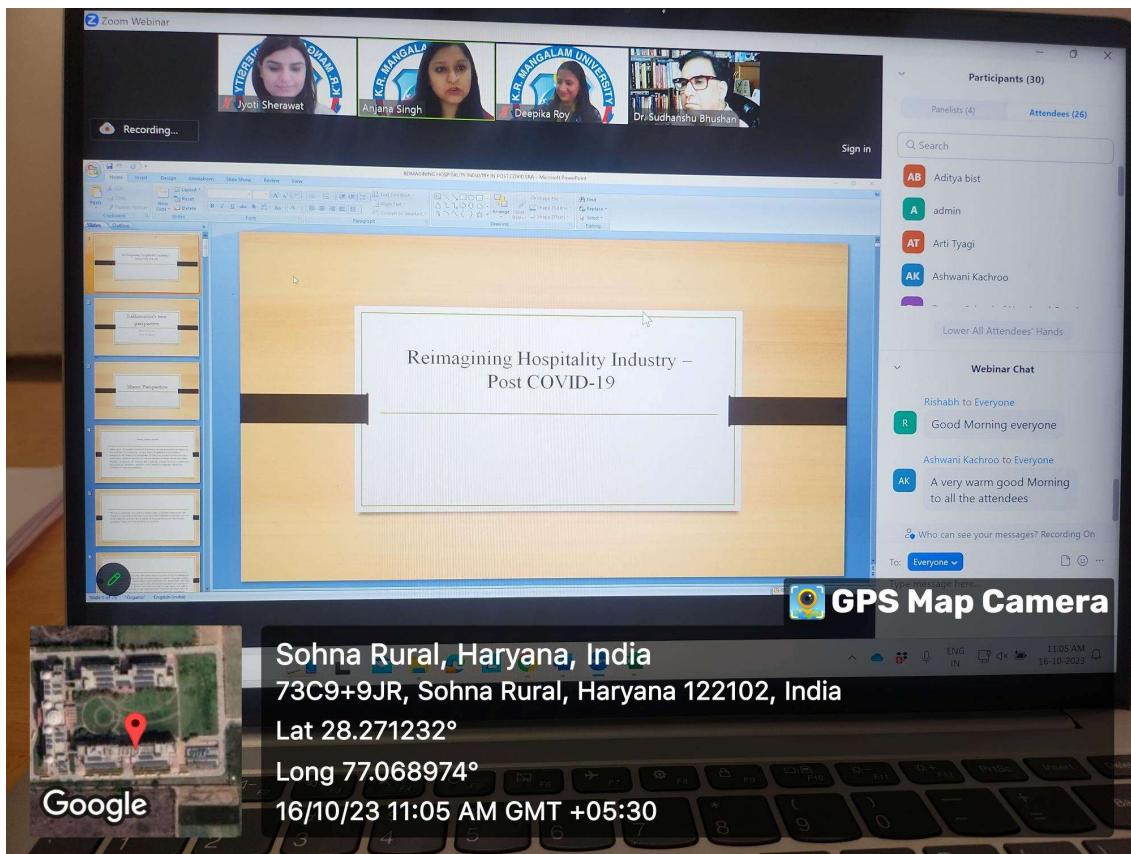


Photo 1: Speaker Dr. Bhushan showing the presentation.

Tuesday: 17<sup>th</sup> Oct,23

On the 2<sup>nd</sup> day, the session was on Emerging Trends in Local, Cultural and Culinary Tourism. The guest speaker was Dr. Avita Khawas, Director, Walk around India. She explained that in recent years, the number of food and drinks enthusiasts around the world has risen rapidly. Globalization, coupled with a shift in cultural and economic influence from West to East, and the boom in travel flows around the world is resulting in consumers becoming increasingly familiar with different food cultures which has also impacted local and cultural tourism.

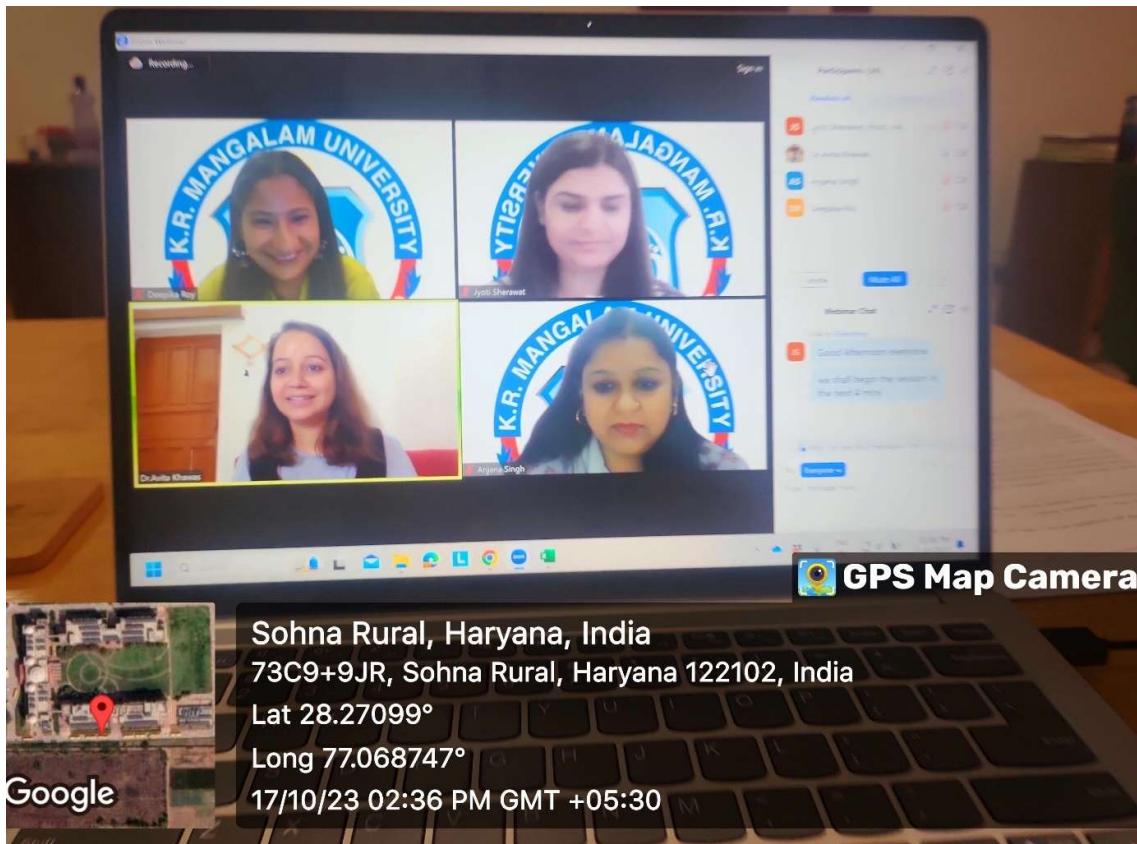


Photo 2: Speaker Dr. Avita talking about the topic

Wednesday, 18<sup>th</sup> Oct,23

On the 3<sup>rd</sup> day of the session, Mr. Kush Kapoor, Director, Roseate Hotels & Resorts, spoke about the Adoption of technologies in the hotel for service, health, and safety. He mentioned that while there are many elements that go into providing luxury hospitality, having the right systems is something Kapoor has learned to be vital over his career. The wrong system means too much paperwork, inefficient use of staff time – and lower operational excellence overall.

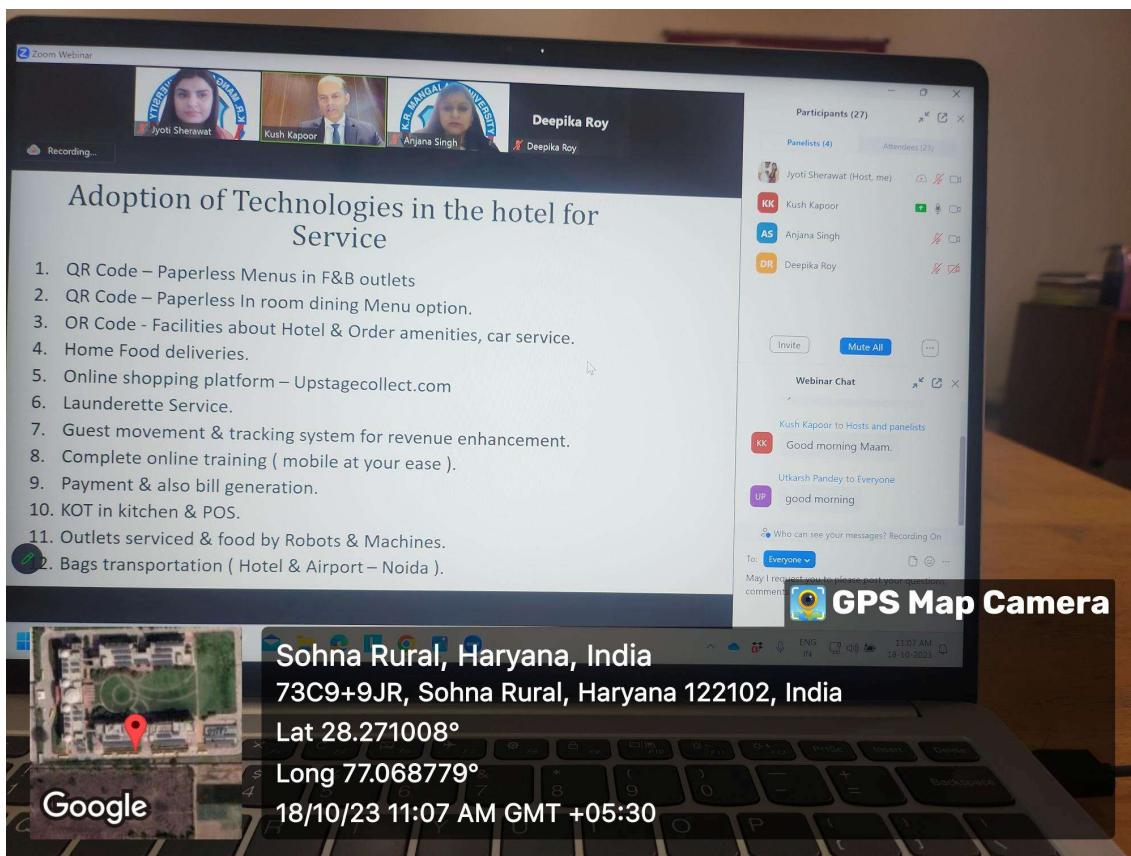


Photo 3: Mr. Kapoor, showing presentation.

Thursday, 19<sup>th</sup> Oct, 23.

On the 4<sup>th</sup> day session, Dr. Garima Prakash, Director of Learning and Development, THE MRS GROUP, Rajasthan, gave a presentation on Assessing the existence of the glass ceiling that affects women's career growth in Hospitality and Tourism of skills is the best way to ensure you're on the right path. She emphasized that The hospitality industry has no shortage of women entering the business, but senior management positions seem to be dominated by men, especially general managers at major hotel properties. It is important for family members to understand the unrelenting nature of the hotel industry and for hotel management teams to be supportive.

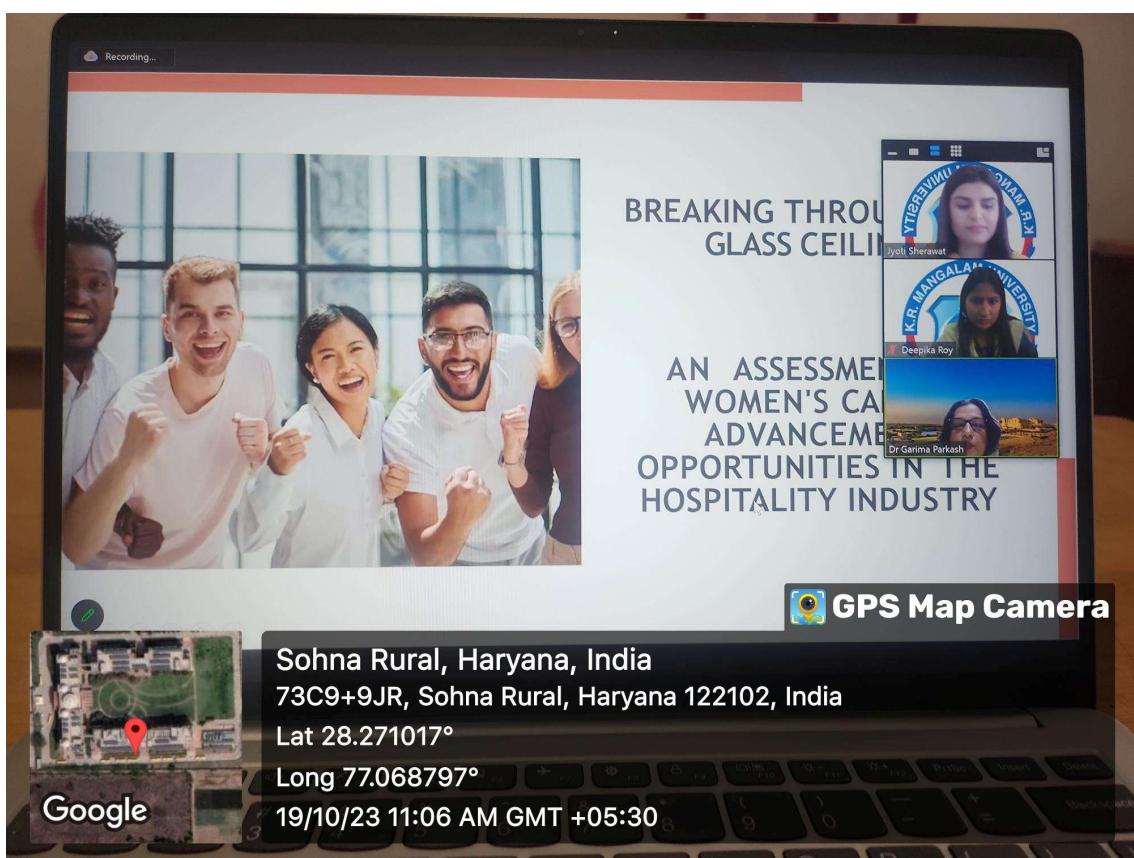


Photo 4: Dr. Prakash, showing the presentation.

Friday: 20<sup>th</sup> Oct,23

On the 5<sup>th</sup> day, Dr. Sarah Hussain, Professor of Hospitality, Head- Department of Tourism and Hospitality Management, Jamia Millia Islamia spoke on Responsible Luxury and Tourism. The session stressed Responsible and Sustainable behaviors and every thought and action should be born out of the commitment to the environment and the local communities where the guest is experiencing luxury with tourism. The experiential character of the holidays should pay attention to nature and engage closely with local people, cultures, local food etc.

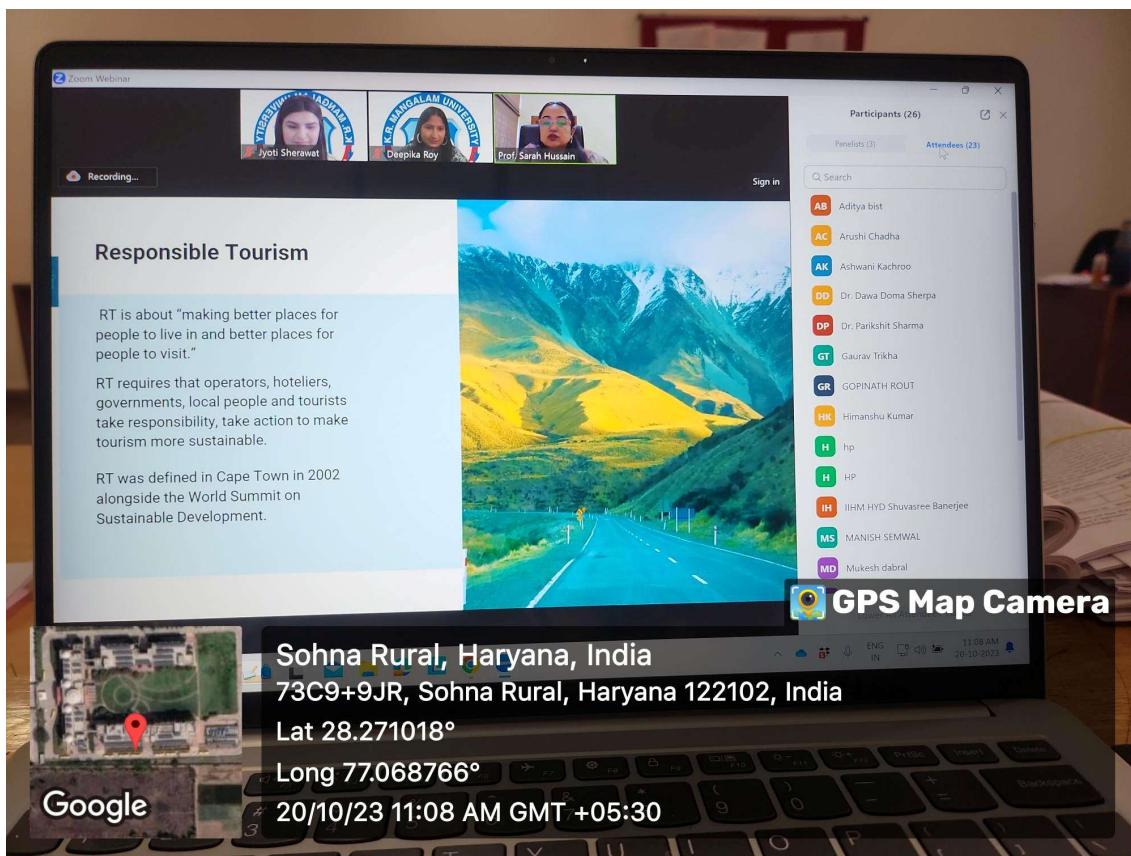


Photo 5: Dr. Hussain, talking about the topic.

Saturday, 21<sup>st</sup> Oct,23

On the 6<sup>th</sup> day, Prof. Kamal Manaktola, Professor and Former Head -the School of Hospitality Management at Auro University spoke on Reworking on 21<sup>st</sup> Century skills: Contemporary teaching skills and pedagogies for Hospitality Graduates. The session stressed the fact that Operational skills along with social skills continue to remain core of hospitality education. The Speaker shared the Learning Pyramid with Modified Bloom's Taxonomy

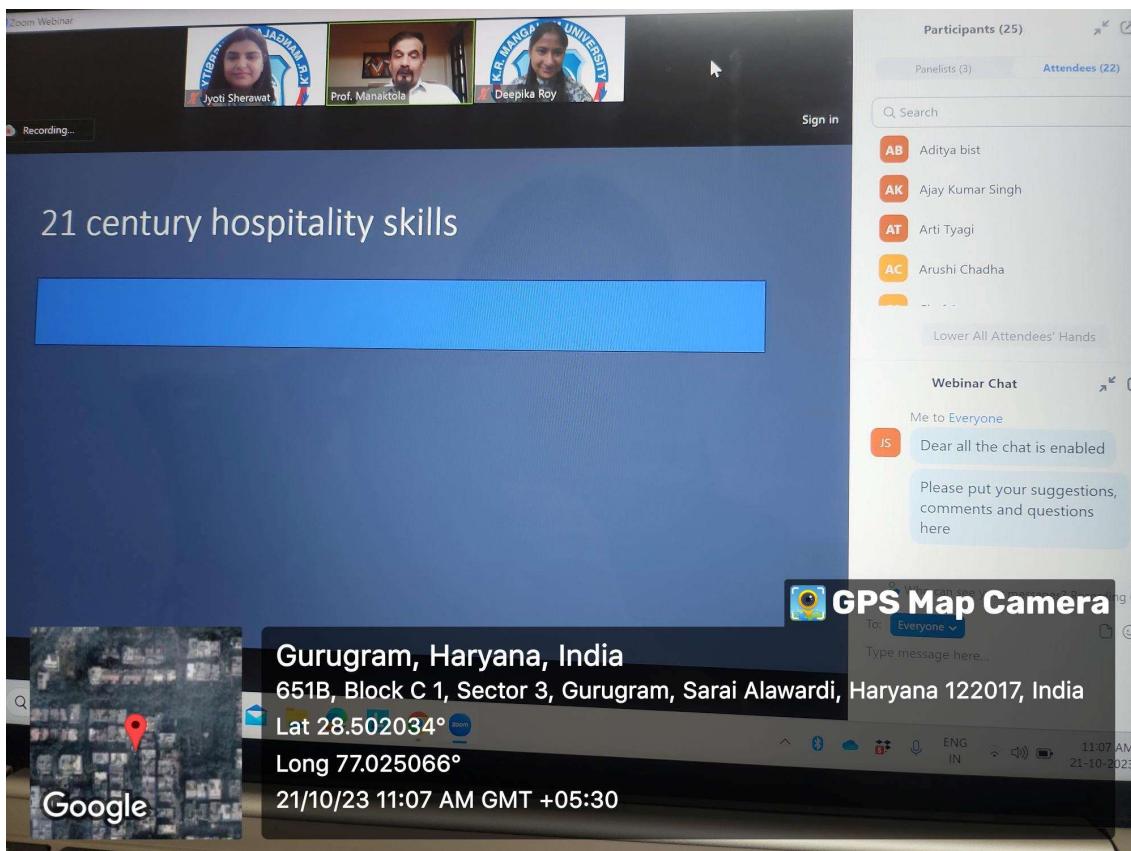


Photo 6: Prof. Manaktola, showing the presentation.

## FACULTY FEEDBACK:

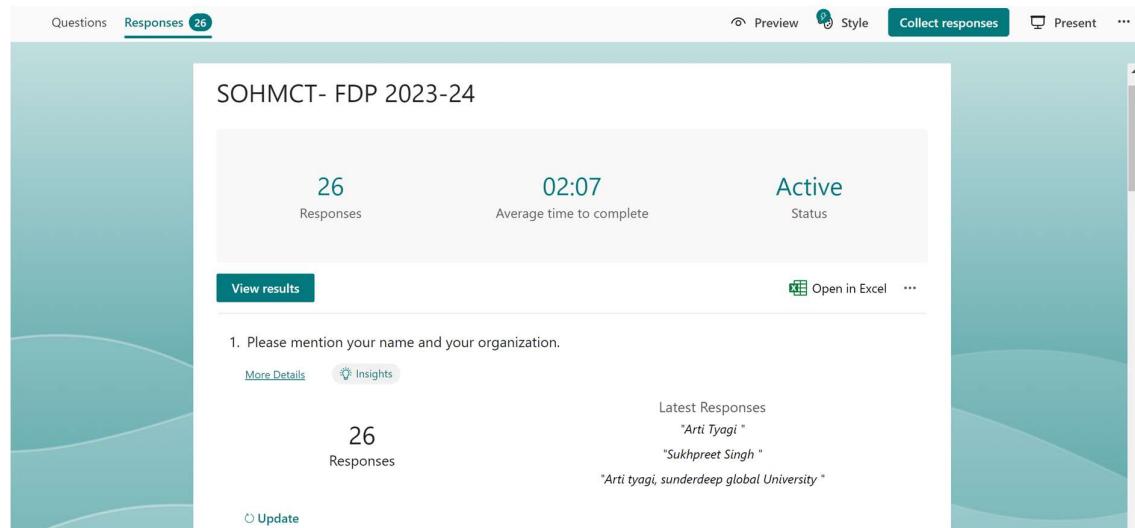
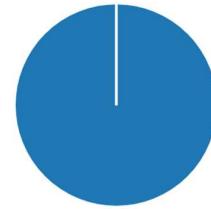
There were **41** external participants from different colleges and institutes and around **04 participants** from K.R. Mangalam University.



2. Did the topic of today hold any importance to your career?

[More Details](#) Insights

Yes 26  
 No 0

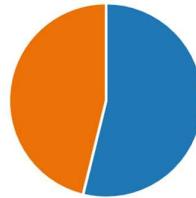


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3. Overall presentation by the speaker:

[More Details](#)  Insights

Excellent	14
Good	12
Poor	0
Fair	0
Very good	0

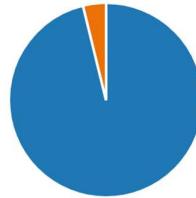


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4. Contribution to your learning?

[More Details](#)  Insights

Quite a lot	25
A little	1
No	0



ANNEXURE – I  
INFORMATION LEAFLET

  **K.R. MANGALAM UNIVERSITY**  
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**Keynote Speaker**

Theme	Date	Theme	Date
Reimagine new ways of Hospitality & customer experience for a post-COVID-19 world.	16th October 2023	Emerging Trends in Local, Cultural and Culinary Tourism	17th October 2023
	Dr. SUDHANSU BHUSHAN Senior Policy Advisor – New Zealand Red Cross Auckland, New Zealand Former Dean- IMT (Oxford Brookes MRS, UK) & Associate Dean, GD Goenka World Institute (Lancaster University, UK).		Dr. Avita Khawas, Director WalkaroundIndia Pvt. Ltd, Training & Placement Officer, Panjab University
Assessing the existence of the glass ceiling that affects women's career growth in Hospitality and Tourism	19th October 2023	Reworking on 21st Century skills: Contemporary teaching skills and pedagogies for Hospitality Graduates	20th October 2023
	Dr. Garima Prakash Director of Learning and Development, THE MRS GROUP, Rajasthan, Former Dean- School of Hospitality, Amity University		Prof. Kamal Manaktola Professor and Former Head - School of Hospitality Management at Auro University and IMT (Oxford Brookes University, UK)
Adoption of technologies in the hotel for service, health, and safety.	18th October 2023	Responsible Luxury and Tourism	21st October 2023
	Kush Kapoor CEO, Roseate Hotels & Resorts, Roseate Cafe & Coworks		Dr. Sarah Hussain Professor of Hospitality, Head- Department of Tourism and Hospitality Management, Jamia Millia Islamia

**PATRON**  
**Prof. (Dr.) C.S. Dubey**

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**ANNEXURE – II**  
**LIST OF RESOURCE PERSONS and ORGANIZERS**

S.No.	Theme	Keynote Speaker	Date and Time
1	Reimagine new ways of Hospitality and customer experience for a post-COVID-19 world.	Dr. Sudhanshu Bhushan, Senior Policy Advisor – New Zealand Red Cross Auckland, New Zealand Former Dean- IIMT (Oxford Brookes University, UK) and Associate Dean, GD Goenka World Institute (Lancaster University, UK).	16 <sup>th</sup> October 2023
2	Emerging Trends in Local, Cultural and Culinary Tourism	Dr. Avita Khawas, Director WalkaroundIndia Pvt. Ltd, Training and Placement Officer, Panjab University	17 <sup>th</sup> October 2023
3	Adoption of technologies in the hotel for service, health, and safety.	Kush Kapoor, CEO, Roseate Hotels & Resorts, Roseate Cafe & Coworks,	18 <sup>th</sup> October 2023
4	Assessing the existence of the glass ceiling that affects women's career growth in Hospitality and Tourism	Dr. Garima Prakash, Director of Learning and Development, THE MRS GROUP, Rajasthan, Former Dean- School of Hospitality, Amity University	19 <sup>th</sup> October 2023
5	Reworking on 21 <sup>st</sup> Century skills: Contemporary teaching skills and pedagogies for Hospitality Graduates	Prof. Kamal Manaktola, Professor and Former Head - School of Hospitality Management at Auro University and IIMT (Oxford Brookes University, UK)	20 <sup>th</sup> October 2023
6	Responsible Luxury and Tourism	Dr. Sarah Hussain, Professor of Hospitality, Head- Department of Tourism	21 <sup>st</sup> October 2023

		and Hospitality Management, Jamia Millia Islamia	
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**ANNEXURE – III**  
**MINUTE-TO-MINUTE FDP SCHEDULE**

The following broad areas will be covered in the six-day workshop.

7. Reimagine new ways of Hospitality and customer experience for a post-COVID-19 world.
8. Emerging Trends in Local, Cultural and Culinary Tourism
9. Adoption of technologies in the hotel for service, health, and safety.
10. Assessing the existence of the glass ceiling that affects women's career growth in Hospitality and Tourism
11. Reworking on 21<sup>st</sup> Century skills: Contemporary teaching skills and pedagogies for Hospitality Graduates
12. Responsible Luxury and Tourism

S.No.	Theme	Keynote Speaker	Date and Time
1	Reimagine new ways of Hospitality and customer experience for a post-COVID-19 world.	Dr. Sudhanshu Bhushan, Senior Policy Advisor – New Zealand Red Cross Auckland, New Zealand Former Dean- IIMT (Oxford Brookes University, UK) and Associate Dean, GD Goenka World Institute (Lancaster University, UK).	16 <sup>th</sup> October 2023 , 11 Am to 12:30 Pm
2	Emerging Trends in Local, Cultural and Culinary Tourism	Dr. Avita Khawas, Director WalkaroundIndia Pvt. Ltd, Training and Placement Officer, Panjab University	17 <sup>th</sup> October 2023 2 Pm to 3:30 Pm
3	Adoption of technologies in the hotel for service, health, and safety.	Kush Kapoor, CEO, Roseate Hotels & Resorts, Roseate Cafe & Coworks,	18 <sup>th</sup> October 2023 11 Am to 12:30 Pm

4	Assessing the existence of the glass ceiling that affects women's career growth in Hospitality and Tourism	Dr. Garima Prakash, Director of Learning and Development, THE MRS GROUP, Rajasthan, Former Dean- School of Hospitality, Amity University	19 <sup>th</sup> October 2023 11 Am to 12:30 Pm
5	Reworking on 21 <sup>st</sup> Century skills: Contemporary teaching skills and pedagogies for Hospitality Graduates	Prof. Kamal Manaktola, Professor and Former Head - School of Hospitality Management at Auro University and IIMT (Oxford Brookes University, UK)	20 <sup>th</sup> October 2023 11 Am to 12:30 Pm
6	Responsible Luxury and Tourism	Dr. Sarah Hussain, Professor of Hospitality, Head- Department of Tourism and Hospitality Management, Jamia Millia Islamia	21 <sup>st</sup> October 2023 11 Am to 12:30 Pm

**ANNEXURE – IV**  
**REGISTRATION FORM**

Name	Designation	Email ID	Phone No.

Registration Link: The amount for Registration is Rs. 200, the link for the same is attached below:

<https://paytm.me/Vnhr-2b>

Everyday joining link:

[https://us06web.zoom.us/j/86871776595?pwd=Xdv6BfjR\\_9hvFlN-PCJsNY67kLukTQ.VFPJlbyxRtGWRRQ3](https://us06web.zoom.us/j/86871776595?pwd=Xdv6BfjR_9hvFlN-PCJsNY67kLukTQ.VFPJlbyxRtGWRRQ3)  
Passcode: 702566

Webinar ID: 868 7177 6595  
Passcode: 702566

**ANNEXURE – V**  
**LIST of ATEENDEES**

Sr. No.	Name of the participant	Position	Organisation
1	MANISH SEMWAL	HOD	IHM DEHRADUN
2	Himanshu Kumar	Assistant Professor	IHM Kolkata
3	R John	Assistant Professor	VISTAS
4	Apurva A Kapur	Assistant Professor	Vedatya Institute
5	Siddhant Singh	Assistant Professor	SDGI GLOBAL UNIVERSITY
6	Riya yadav	Assistant Professor	Jamia Hamdard
7	M. THENNARASU	Assistant lecturer	IHM GURDASPUR
8	Prerna Srivastava	Assistant professor	Chandigarh University
9	Priya Sharma	HOD	IHM Raipur
10	Ashwani Kachroo	HOD	IHM Gurdaspur
11	SUKHPREET SINGH	ASSISTANT PROFESSOR	SDGI GLOBAL UNIVERSITY
12	Umesh Kumar	Manager Training	Times Pro (The Times of India)
13	PRIYA HARIT	Lecturer	IHM CHENNAI
14	Gopinath Rout	Lecturer	Indian Culinary Institute, Noida
15	Gaurav Tirkhe	Senior Lecturer	IHM DEHRADUN
16	Chef Varun Mishra	Assistant Professor	Chandigarh College of Hotel Management & Catering Technology, Landran, Mohali.
17	ADITYA BIST	Assistant professor	INSTITUTE OF TECHNOLOGY AND MANAGEMENT, DEHRADUN
18	Pavani Nigam	Assistant lecturer	The Lalit Suri Hospitality School, Faridabad
19	Mr Mukesh dabral	Assistant professor	INSTITUTE OF TECHNOLOGY AND MANAGEMENT, DEHRADUN
20	Dilraj Singh	Sr lecturer	Ihm Gurdaspur
21	Shuvasree Banerjee	Sr.Lecturer	IIHM Hyderabad
22	Arti Tyagi	Assistant Professor	SDGI Global University
23	Dr. Parikshit Sharma	Associate Professor	Jagran Lakecity University, Bhopal
24	Saumya Singh	Manager Training	CT university
25	Lalit Singh Rawat	Assistant Professor	IHM Gurdaspur
26	Rishabh Paliwal	Assistant Professor	Chitkara University
27	R R Chaubey	Sr Lecturer	IHM Gurdaspur
28	Utkarsh Pandey	Assistant Professor	Chandigarh University
29	Dr. Jaisree Anand	Dean - School of Hotel and Catering Technology	Vels University ( VISTAS ), Pallavaram , Chennai

30	Dr. Dawa Doma Sherpa	Assistant Professor	Sanchaman Limboo Government Degree College, Gyalshing West Sikkim
31	NARESH KANNAN	ASSISTANT LECTURER	IHMCT&AN CHENNAI
32	Prof.Ajay Kumar Singh	Director/ Head	Jagran Lakecity University, Bhopal
33	Dr. Denis Amirtharaj.S.M.	Associate Professor	Hindustan Institute of Technology & Science (Deemed to be University)
34	Arushi Chadda	Assistant Professor	SOHMCT, KR Managalam University
35	Deepika Roy	Assistant Professor	SOHMCT, KR Managalam University
36	Virendra Singh	Assistant Professor	SOHMCT, KR Managalam University

ANNEXURE – VI  
EVALUATION DETAILS / QUESTIONARIES / etc

Feedback day 1:

6 respondents (24%) answered **Singh** for this question.

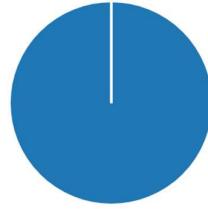


...

2. Did the topic of today hold any importance to your career?

[More Details](#) 

- Yes 26
- No 0



Questions [Responses 26](#)     ...

SOHMCT- FDP 2023-24

26 Responses 02:07 Average time to complete Active Status

[View results](#)  ...

1. Please mention your name and your organization.

[More Details](#) 

26 Responses 

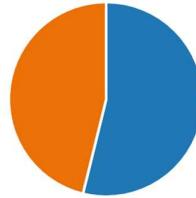
Latest Responses  
"Arti Tyagi "  
"Sukhpreet Singh "  
"Arti tyagi, sunderdeep global University "

## Feedback day 2:

### 3. Overall presentation by the speaker:

[More Details](#)  [Insights](#)

Excellent	14
Good	12
Poor	0
Fair	0
Very good	0



### 4. Contribution to your learning?

[More Details](#)  [Insights](#)

Quite a lot	25
A little	1
No	0



## Feedback day 3:

"K R Mangalam University"

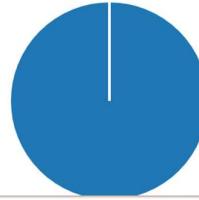
10 respondents (30%) answered **university** for this question.

...  
Management & ...  
2 respondents (6%).  
Mangalam University  
SOHT HoD chandigarh university  
assistant professor **university** Senior lecturer Chitkara University  
global University DEHRADUN Sr Lecturer  
vels university University Bhopal IHM GURDASPUR  
Assistant lecturer INSTITUTE HOTEL MANAGEMENT Tourism & Management  
technology and management

3. Did today's topic hold any importance to your career?

[More Details](#)

<span style="color: blue;">●</span>	Yes	33
<span style="color: orange;">●</span>	No	0
<span style="color: green;">●</span>	Maybe	0



4. Overall presentation by the speaker.

[More Details](#)

Insights

<span style="color: blue;">●</span>	Excellent	28
<span style="color: orange;">●</span>	Good	5
<span style="color: green;">●</span>	Poor	0
<span style="color: red;">●</span>	Fair	0
<span style="color: purple;">●</span>	Very good	0



5. Overall contribution to your learning?

[More Details](#)

Insights

<span style="color: blue;">●</span>	Quite a lot	30
<span style="color: orange;">●</span>	A little	3
<span style="color: green;">●</span>	None	0



## Feedback day 4:

7 respondents (21%) answered **singh** for this question. ...

Rishabh Paliwal DrDenis AmirtharajSM  
Saumya Singh Sukhpreet Singh Dilraj Singh Umesh Kumar  
Aditya Bist Dr singh Kumar Himanshu Kumar  
MrsShuvasree Banerjee Sharma Siddhant singh GOPINATH ROUT Mukesh dabral  
Singh Rawat Pavani Nigam MANISH SEMWAL Gaurav Trikha

2. Name of the organization and your position please?

[More Details](#) 

33  
Responses

Latest Responses

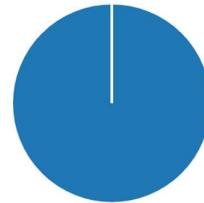
"Ihm Gurdaspur"  
"IHM Gurdaspur-Sr. Lecturer"  
"IHM Kolkata (Assistant Lecturer)"

10 respondents (30%) answered **University** for this question. ...

3. Did today's topic hold any importance to your career?

[More Details](#)

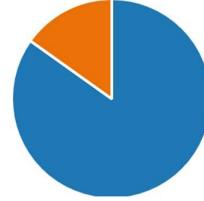
<span style="color: blue;">●</span>	Yes	33
<span style="color: orange;">●</span>	No	0
<span style="color: green;">●</span>	Maybe	0



4. Overall presentation by the speaker?

[More Details](#) 

<span style="color: blue;">●</span>	Excellent	28
<span style="color: orange;">●</span>	Good	5
<span style="color: green;">●</span>	Poor	0
<span style="color: red;">●</span>	Fair	0
<span style="color: purple;">●</span>	Very good	0



## Feedback day 5:

8 respondents (22%) answered **Singh** for this question.

**Pavani Nigam** **Aditya Bist** **Umesh Kumar** **Himanshu Kumar** **GOPINATH ROUT**  
**Siddhant singh** **Gaurav Trikha** **Dilraj Singh** **Singh** **Dr Kumar** **MANISH SEMWAL**  
**Riya yadav** **Priya Sharma** **Saumya Singh** **Singh Rawat** **Aarti Tyagi**  
**DrDenis AmirtharajSM** **Ashwani Kachroo** **MrsShuvasree Banerjee**

### 2. Your organization and position please

[More Details](#)

 Insights

**37**  
Responses

#### Latest Responses

"GITAM UNIVERSITY"

"K R Mangalam University"

"Vels university, Professor and Dean"

### 3. Did today's FDP topic hold any importance to your career?

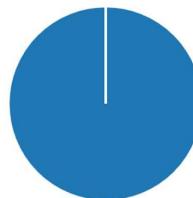
[More Details](#)

- Yes
- No
- May be

37

0

0



### 4. Overall presentation by the speaker

[More Details](#)

 Insights

- Excellent
- Good
- Average
- Fair
- Poor

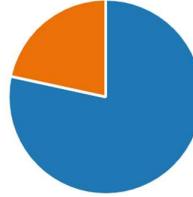
29

8

0

0

0



## Feedback day 6:

[View results](#) [Open in Excel](#) ...

1. Your name please.

[More Details](#) [Insights](#)

30 Responses

Latest Responses

"GOPINATH ROUT "  
"Rewati Raman Chaubey"  
"Dilraj Singh "

6 respondents (20%) answered **SINGH** for this question.

**SINGH**

MrsShuvashree Banerjee Punita thakur Dilraj Singh Umesh Kumar Arti Tyagi  
Arushi Chadha Saumya Singh Kumar Prerna Srivastava  
Pavani Nigam Dr Himanshu Kumar Sharma Siddhant singh GOPINATH ROUT Mukesh dabral  
Himanshu Kumar Sharma Siddhant singh Aditya Bist Gaurav Trikha  
MANISH SEMWAL

10 respondents (33%) answered **University** for this question.

**University**

Global University professor Chandigarh Mangalam University  
Senior Lecturer dehradun Hotel Management Assistant Lecturer University hod  
Associate Professor IHM Lecturer ICI NOIDA  
University Bhopal institute Chandigarh University Assistant professor  
Professor VISTAS FOOD PRODUCTION Professor and Dean

3. Did today's FDP hold any importance for your career?

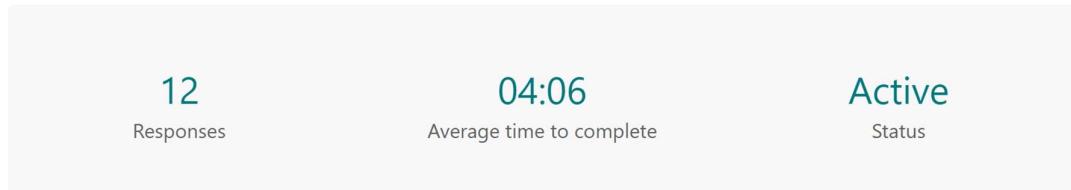
[More Details](#)

Yes	29
No	0
May be	1



## Final Evaluation

## Final Evaluation FDP- SOHMCT 2023



[View results](#)

Open in Excel

...

1. Requesting to put in your name please.

[More Details](#)

Insights

12 Responses

Latest Responses

"Varun Mishra"

"R John"

"Dr.Denis Amirtharaj.S.M."

3 respondents (25%) answered **Singh** for this question.

...

**Pavani Nigam** **Mukesh Dabral**  
**Rohan Singh** **Singh** **Kumar** **DrDenis AmirtharajSM**  
**Singh Rawat** **Varun Mishra** **Arti Tyagi** **Punita Thakur** **Himanshu Kumar**  
**R John**

2. Your position and organization name please.

[More Details](#)

Insights

12 Responses

Latest Responses

"Assistant Professor"

"Asst professor "

"Associate Professor, Hindustan Institute of Technology & Science ( Deemed t..."

3 respondents (25%) answered **Assistant Lecturer** for this question.

...

3. Out of all 5 sessions, which one did you find useful and why? Identify one activity or change that you will bring in your academic journey. (100 words)

### More Details

## 💡 Insights

## 12 Responses

## Latest Responses

*"The FDP helped the participants to acquire strategic and functional skills to...*

## "Session 2"

*"Your professional way of organising FDP sets exemplary of the way forward"*

6 respondents (50%) answered **session** for this question.

•

## mix of participants

## session to be the best

## professional environment

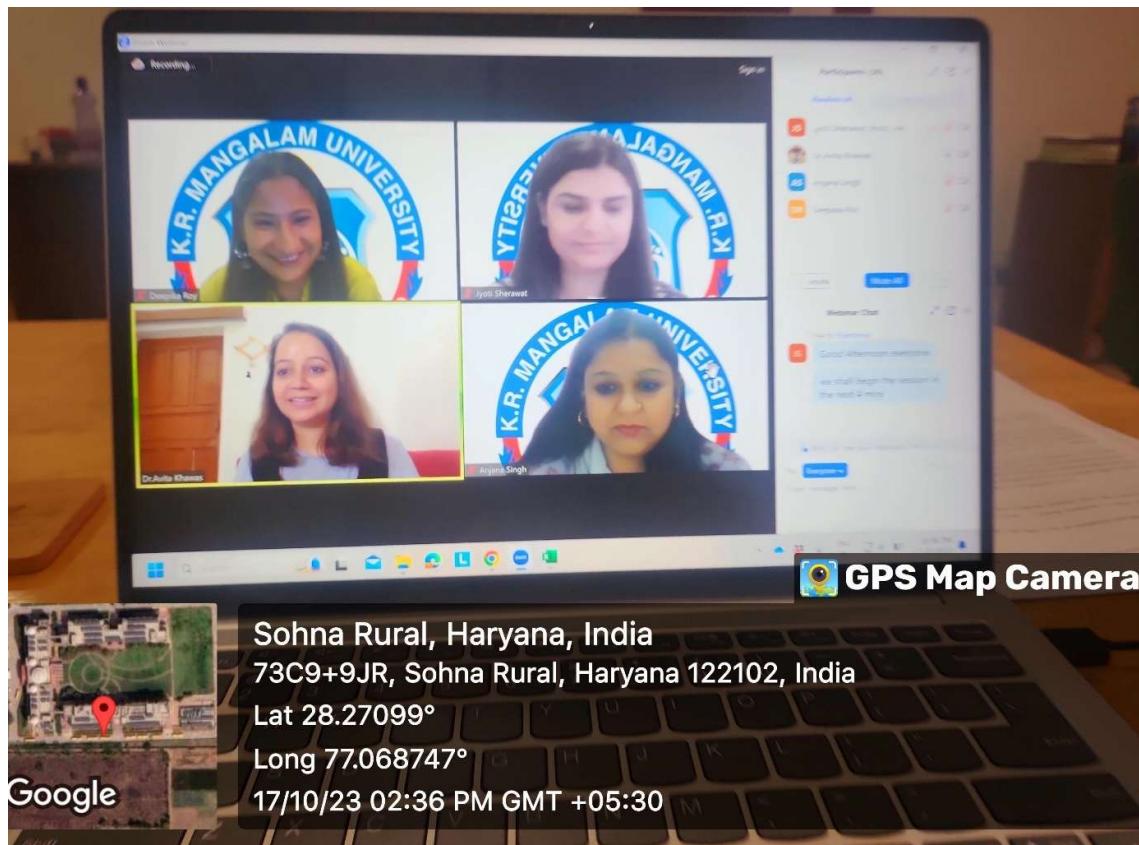
sessions were so informative guest service

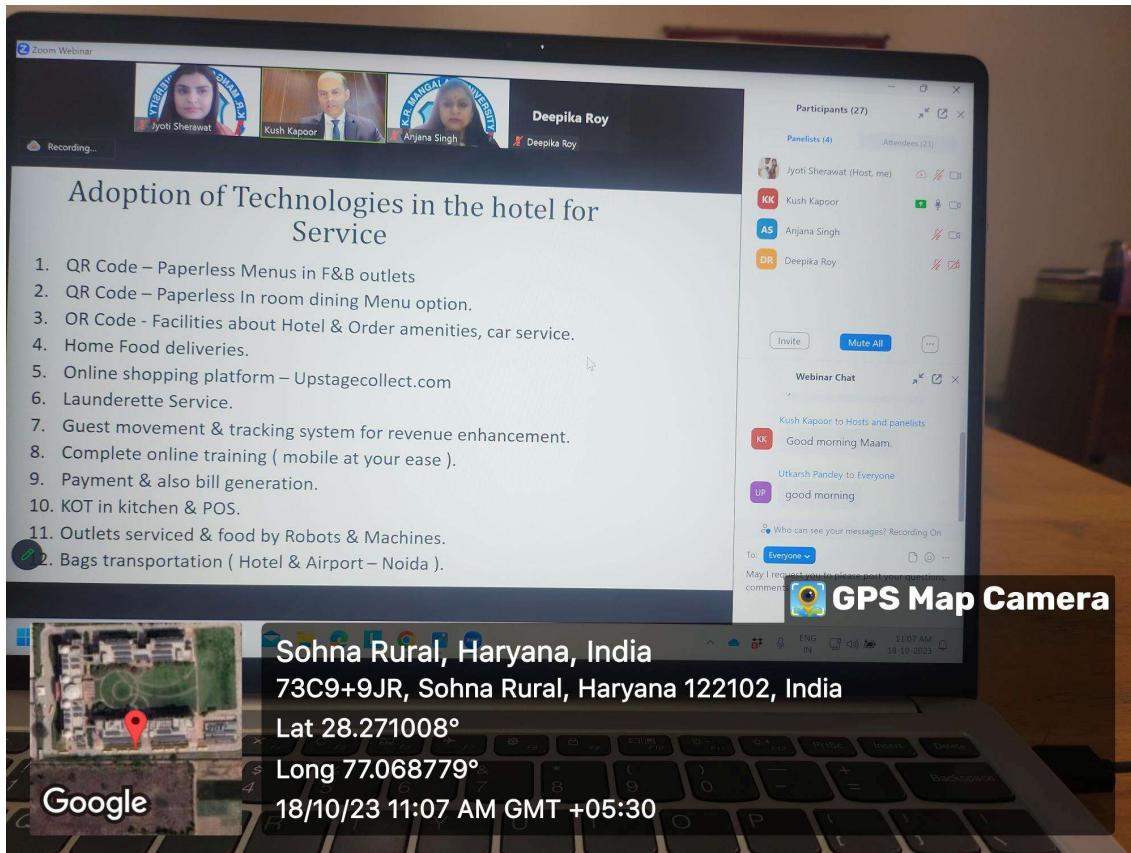
Manaktula's session ways **session** FDP sessions were nice  
work places Amazing FDP teaching great Different speakers  
exemplary of the way amazing session FDP sets best practices  
food and beverage

ANNEXURE – VII  
FDP CERTIFICATE



ANNEXURE – VIII  
GEO-TAGGED PHOTOGRAPHS





ANNEXURE – IX  
MEDIA COVERAGE



## केआर मंगलम् ने ऑनलाइन संकाय विकास कार्यक्रम का आयोजन किया

सवेरा न्यूज, कास.

नई दिल्ली, 3 नवम्बर : 16-21 अक्टूबर तक स्कूल ऑफ होटल मैनेजमेंट एंड कैटरिंग टेक्नोलॉजी द्वारा आतिथ्य और पर्यटन क्षेत्र के लिए कौशल प्रदान करने में उल्कृष्टता पर छह दिवसीय संकाय विकास कार्यक्रम आयोजित किया गया था। हमें यह घोषणा करते हुए खुशी हो रही है कि एफडीपी को संकाय से जबरदस्त प्रतिक्रिया मिली है और कई विश्वविद्यालयों के इच्छुक शोधकर्ता। भारत के विभिन्न विश्वविद्यालयों से कुल 41 प्रतिभागियों ने इस कार्यक्रम के लिए पंजीकरण कराया। इस कार्यक्रम के दौरान, उद्योग और शिक्षा जगत के प्रतिष्ठित विशेषज्ञों ने प्रतिभागियों को पुनर्विचार आतिथ्य और पर्यटन में उल्कृष्टता के विभिन्न पहलुओं- समावेशी, न्यायसंगत और सतत विकास पर मार्गदर्शन किया। प्रतिभागियों को यह एफडीपी काफी लाभदायक लगी।

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:support@dainiksaveratimes.net

## SAMPLE INFORMATION LEAFLET

  **K.R. MANGALAM UNIVERSITY**  
THE COMPLETE WORLD OF EDUCATION 

Gurugram, Delhi-NCR

**SCHOOL OF HOTEL MANAGEMENT & CATERING TECHNOLOGY**  
Organizes

**Online Faculty Development Program (FDP)**  
on

**Rethinking Hospitality & Tourism  
Inclusive, Equitable & Sustainable Growth**

**16-21st October 2023**

The timings for the sessions everyday will be 11 am to 12:30 pm.

CERTIFICATES WILL BE GIVEN TO ONLY THOSE PARTICIPANTS WHO WILL ATTEND ALL DAYS AND FILL OUT THE FEEDBACK FORM FOR ALL SIX DAYS.

**Keynote Speaker**

Theme	Date	Theme	Date	Theme	Date
Reimagine new ways of Hospitality & customer experience for a post-COVID-19 world.	16th October 2023	Emerging Trends in Local, Cultural and Culinary Tourism	17th October 2023	Adoption of technologies in the hotel for service, health, and safety.	18th October 2023
	Dr. SUDHANSHU BHUSHAN Senior Policy Advisor - New Zealand Cross Auckland, New Zealand Former Dean- IMT (Oxford Brookes University, UK) & Associate Dean, GD Goenka World Institute (Lancaster University, UK).		Dr. Avita Khawas, Director WalkaroundIndia Pvt. Ltd, Training & Placement Officer, Panjab University		Kush Kapoor CFO, Roseate Hotels & Resorts, Roseate Cafe & Coworks
Assessing the existence of the glass ceiling that affects women's career growth in Hospitality and Tourism	19th October 2023	Reworking on 21st Century skills: Contemporary teaching skills and pedagogies for Hospitality Graduates	20th October 2023	Responsible Luxury and Tourism	21st October 2023
	Dr. Garima Prakash Director of Learning and Development, THE MRS GROUP, Rajasthan, Former Dean- School of Hospitality, Amity University		Prof. Kamal Manaktola Professor and Former Head - School of Hospitality Management at Auro University and IMT (Oxford Brookes University, UK)		Dr. Sarah Hussain Professor of Hospitality, Head- Department of Tourism and Hospitality Management, Jamia Millia Islamia

**PATRON**  
**Prof. (Dr.) C.S. Dubey**

**CO-CONVENER**  
**Ms. Jyoti Sherawat**

**CONVENER**  
**Dr. Anjana Singh**

**FACULTY CO-ORDINATORS**  
**Ms. Arushi Chadha**  
**Ms. Deepika Roy**  
**Mr. Virender Singh**

  
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**The amount for Registration is Rs. 200/-**

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REGISTRATION FORM

FACULTY DEVELOPMENT PROGRAMME (FDP)

On

**Rethinking Hospitality and Tourism -Inclusive, Equitable and Sustainable Growth**

(16<sup>th</sup> -21<sup>st</sup> Oct,23)

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2	Designation	
3	Institution	
4	Educational Qualifications	
7	Email	
8	Mobile Number	