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End Semester Examination, December 2024
M.A Psychology – IIIrd Semester
Organizational Behaviour (SHPS709A)

Time: 2.5 hrs.

Max Marks: **50**

Note: *All Questions are compulsory. Marks are indicated against each question.*

PART-A

Q.1 *Attempt any five questions:*

- | | |
|--|-----------------------|
| (a) What does workplace diversity refer to? | [CO-1] [L-1] 2 |
| (b) State one key aspect of ethical behavior in organizations. | [CO-1] [L-1] 2 |
| (c) Define organizational communication. | [CO-5] [L-1] 2 |
| (d) Identify one barrier to effective communication. | [CO-5] [L-1] 2 |
| (e) State the main idea of Maslow's need hierarchy theory. | [CO-4] [L-1] 2 |
| (f) Define leadership. | [CO-4] [L-1] 2 |
| (g) What does the Path-Goal Leadership Theory propose? | [CO-4] [L-2] 2 |

2x5

PART-B

Q.2 Discuss the contributions of Time and Motion Study to Organizational Psychology.

[CO-1] [L-4] **10**

OR

Discuss ethical behavior in organizations, including challenges and strategies for promoting ethics at work.

[CO-1] [L-5] **10**

Q.3 Explain the process of organizational communication with a focus on feedback mechanisms

[CO-5] [L-4] **10**

OR

Discuss barriers to effective communication and suggest ways to overcome them.

[CO-5] [L-4] **10**

Q.4 Discuss McClelland's theory of achievement and Alderfer ERG theory and their application in organizational settings

[CO-4] [L-4] **10**

OR

Discuss any two process theories of motivation and their implications for employee motivation at Work.

[CO- 4] [L-4] **10**

Q.5 Discuss Fiedler's Contingency Model and its application in leadership.

[CO-6] [L-4] **10**

OR

Describe the nature of leadership and discuss its importance in organizations.

[CO- 6] [L-2] **10**